

# PERSPECTIVES



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# NOTE **Something to chew on first.....**



Dear SAAA Members, Readers and all,

**W**elcome to the third issue of SAAA “Perspectives” – a newsletter aimed at providing you with the on-goings in our Aviation Industry.

Our Air Cargo Terminal Shuttle (ACTS) project has taken flight during this July and had its official launch at our Annual Forum: Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain on 15 September 2016. We will continue to conduct more outreach sessions so do look out for our announcements!

What other events do we have lined up for you?

There will be a seminar to be held in November titled “Pave Ahead 2017 & Beyond”. This event will feature on the National Trade Development, ACTS project, as well as Changi East developments.

For bowling enthusiasts, our annual bowling event is just around the corner. It is time to gather your teams of 4 together, and once again, pit your skills against other bowling competitors to earn the right for our SAAA Bowling Championship Cup! Registrations are currently open so do join us!

Lastly, we would like to wish Singapore a Happy 51<sup>st</sup> Birthday! This year’s National Day Parade (NDP) was held at the dome-shaped, 55,000-seat national stadium with the largest indoor fireworks display. We wish Singapore many good years ahead!

Warmest Regards,  
“Perspectives” Editorial Team

MCI(P)089/06/2016  
Editorial Team

Paul Teo	Deputy Chairman
Pauline Tok	Executive Director
Pammie Loh	Industry Engagement, Executive

Special Thanks to Our Contributors Team:  
Changi Airport Group, ICA, WSH, dnata,, Freightmen, SATS etc  
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SAAA@Singapore Events for the months of July to Sept 2016. (Pg 13)



**COMING SOON**



Look out for SAAA@Singapore Upcoming Events! (Pg 21)





@ Singapore



Bridging Effective Connections  
Creating Invigorating Experiences

Good, Better, Best

**We  
are  
vision**

We want to lead and transform the Airfreight Industry to meet the International Challenges and be a National showcase of Aviation Logistics Capabilities.

**We  
are  
core  
values**

- P**assion: For continuous self-improvement.
- A**ccuracy: In innovation and delivering consistent excellence.
- C**ommitment: To roll great service and strive for change.
- T**rust: In our Partners and engaging in future collaborations.

**We  
are  
mission**

The Singapore Aircargo Agents Association (SAAA) was founded in 1971 with six pioneer members. As a representative of freight forwarders in the industry, SAAA was formed with the aim of advocating the following objectives:  
To promote, protect and develop the business of carriage of goods by air transportation in general and the aircargo forwarding business in particular.



FOLLOW US ON FACEBOOK  
[www.facebook.com/pages/SAAA/834894096585648](http://www.facebook.com/pages/SAAA/834894096585648)



## Singapore National Day & CAAS



*Happy Birthday, Singapore*

This year's National Day Parade theme, "Building our Singapore of Tomorrow", called upon Singaporeans to take united action in the next chapter of national building and incorporated new elements like 3D displays and aerial performances at new National Stadium. Prepare for more real-live action scenes air, land and sea (elements) at the Floating Platform at Marina Bay in 2017!

PHOTO: NDP Preview at National Stadium

## CAAS AVIATION COMMUNITY RECEPTION 2016

CAAS held the Aviation Community Reception on 1 July and saw the gathering of various stakeholders in the aviation industry to discuss the latest developments relevant to the aviation industry.

Items covered included two airport-wide initiatives to boost Changi Airport's productivity; Smart Apron and the Fast Fund. Smart Apron, aimed at innovating and increasing efficiency of Apron operations, will see Changi Airport Group (CAG) investing \$20 million over the next 6 years to support the initiative. An airport-wide Wi-Fi communication network will be set up in the apron area to cover all aircraft stands spanning from Terminal 1 to Terminal 4 to improve efficiency. Fast Fund is aimed at driving self-service initiatives for passengers, tapping on technology to increase productivity and passenger handling capacity.

With greater effort being put into improving the aviation scene in Singapore, we look forward to seeing all these initiatives bear fruit!



SAAA@Singapore Council Members :  
Mr Richard Chua, Mr Benjamin Ong  
and Mr Daniel Chng



SAAA@Singapore Council Members :  
Mr Michael Yew, Mr Richard Tan and  
Mr Daniel Chng, together with  
Mr Simon Koh (DHL Express)



## Government Events – SPRING Singapore

### Standards Partners for the Quality & Standards Conference 2016



(From left): Mr Ted Tan, Ms Leung Wai Ling, Mrs Kee Ai Nah (from SPRING Singapore) and Mr Steven Lee

Spring's Quality & Standards Conference 2016, themed 'Enabling Singapore's Future Economy' this year, took place on 27 July. The event saw a large number of senior management personnel gathering, and encouraged all to take the next step to strengthen their organisation's focus on innovating and internationalising.

The conference speakers included Dr Parag Khanna, a Senior Research Fellow at the Lee Kuan Yew School of Public Policy, Professor Chong Tow Chong, Provost of the Singapore University of Technology and Design (SUTD), Mr Richard Schomberg, IEC Ambassador for Smart Energy and Vice President of the EDG Group, Mr Wong Heang Fine, Group CEO of Surbana Jurong and many more.

Topics that were covered addressed a variety of issues affecting Singapore's economy. From Global Mega-trends, to Business Innovation through Technological Change, to the Opportunities and Challenges of Cities of the Future, speakers provided insight and touched on how standards and conformance would help organisations benefit from megatrends of the future.

## LEAD Partners Dinner 2016



The Lead Partners Dinner takes place every year to bring together council members and executives from a variety of Trade Associations and Chambers to network and share their project experiences. This year's dinner took place on the 10<sup>th</sup> of May and welcomed distinguished guests and speakers such as the Minister for Trade and Industry, Mr S. Iswaran, and Mr Lee Ark Boon, CEO of IE Singapore.

Throughout the night, LEAD Awards were presented to various award recipients, and topics such as Value Creation in the Future Economy were covered.

## Government Events / News – MHA & SPF

# Official Launch of SGSecure

By Ministry of Home Affairs



Exercises on resuscitation procedures in cases of emergency



SG Secure App launched to watch out for security threats and report real time status.

In light of recent events occurring around the world, Singapore is not immune or spared from the threat of global terrorism. In order to encourage Singaporeans to actively take steps to protect themselves and safeguard their way of life, SG Secure, a new National programme, was officially launched at the Singapore University of Technology and Design on 24 September 2016, with Prime Minister Lee Hsien Loong gracing the event.

SG Secure is a national movement that aims to engage, sensitise and train, organise, mobilise and exercise Singaporeans to be better able to deal with terrorist attacks. The community plays a highly important role in the fight against terrorism. In time of adversity, it is imperative for us to remain vigilant against threats and know what to do, be united in our goal for a harmonious and peaceful Singapore and be ready to deal with crises and not be cowed. Everybody has an important role to play in the fight against terrorism.

## SPF Annual Police Dinner 2016

Singapore Police Force held their Annual Police Dinner 2016 at Gardens by the Bay (Flower Field Hall) on 26 September 2016. The event was graced by the Guest-of-Honour, the Minister of Home Affairs and Law, Mr K. Shanmugam. The dinner was well-attended and there were joint performances titled, “Celebrating Friendships” by SPF Band and guest performers.



(Left) Minister for Home Affairs and Law, Mr K. Shanmugam, with Mr Steven Lee.



Mr Steven Lee with Mr Sam Tee, Commander of Traffic Police, Assistant Commissioner, Mr Tan Puay Kern, Executive Director, Executive Director of Security, MBS.



Mr Steven Lee (left) with esteemed group from Ministry of Transport, Airport Police and Industry Stakeholders.



## Government Events / News – WSHC

# Workplace Safety and Health Awards 2016

The Workplace Safety and Health Awards 2016 took place on 27 July 2016 and recognised the various organisations and individuals who had gone out of their way to achieve excellence in workplace safety and health.

Awards were conferred by the Workplace Safety and Health (WSH) Council, supported by Ministry of Manpower (MOM). This year's award categories included the WSH Performance Awards, Safety and Recognition for Projects ( SHARP), WSH Risk Management Awards, WSH Awards and Supervisors awards and many others.

Congratulations to all award winners for their outstanding contributions!



Mr Steven Lee (left) with Guest of Honour, Mr Sam Tan Chin Siang MP



Photo of Mr Steven Lee with various logistics associations

## 12 Safe Driving Tips



**1.** Drive within the speed limit



**2.** Avoid tailgating



**3.** Prevent overturning



**4.** Avoid distractions when driving



**5.** Avoid driving when taking alcohol or medication



**6.** Take precautions at high alert areas



**7.** Take precautions during wet weather



**8.** Take precaution during reversing



**9.** Take precautions during parking



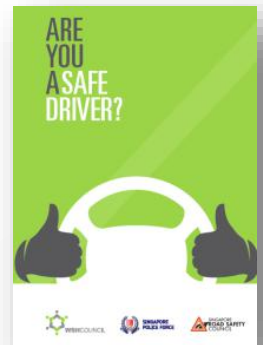
**10.** Manage road rage situations calmly



**11.** Manage fatigue



**12.** Manage your health



Are you a safe driver? A must-have notebook for all vocational drivers to get daily safe driving tips, a vehicle safety checklist and emergency numbers. This notebook was developed by Workplace Safety and Health Council, Traffic Police and the Singapore Road Safety Council. Available in both English and Chinese.

To download the drivers' notebook, please visit WSH Council's website at [www.wshc.sg](http://www.wshc.sg).



## Government Events / News – IMDA & HSA

### Entering A World of POSSIBILITIES – Launch of IMDA

Witnessed the launch of IMDA on 30<sup>th</sup> Sept - the new statutory board arising from the re-structuring of the current Infocomm Development Authority (IDA) and Media Development Authority (MDA). The IMDA will build on successes of both IDA and MDA and help develop Singapore as a future ready infocomm media hub.

IMDA will transform lives by spurring innovation, harnessing potential and seizing new opportunities in the converging media and infocomm space. Together with the industry, community and fellow Singaporeans, IMDA is powering up digital transformation to create a better future for all.



Mr Steven Lee, shared a light hearted moment with Mr New Soon Tee, Director, Logistics & Retail Sector/Services Sector

## PROHIBITION ON IMPORT, DISTRIBUTION, SALE OR OFFER FOR SALE OF EMERGING TOBACCO PRODUCTS

Since 1 August 2016, under Sections 15 and 16 of the Tobacco (Control of Advertisements and Sale) Act (Chapter 309), it is an offence to import, distribute, sell or offer for sale the following prohibited tobacco related products.



*Nasal Snuff*



*Oral Snuff*



*Gutkha, Khaini, Zarda*



*Smokeless Cigarettes*



*Nicotine Tablets*



*Tobacco/Nicotine Gel*



*E-liquid*

The offence is punishable, on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 6 months or to both and, in the case of a second or subsequent conviction, to a fine not exceeding \$20,000 or to imprisonment for a term not exceeding 12 months or to both.

Companies may contact the Tobacco Regulation Branch of the Health Sciences Authority (HSA) at 6684 2036/2037/2045 during office hours (Monday to Friday, 9:00am – 5:30pm) should they have any information on such illegal activities or if they require any clarifications.

# Government News – Civil Aviation Authority of Singapore (CAAS)









## e-freight@Singapore

### Adopt and Earn Programme (AEP)

#### WHAT IS E-FREIGHT@SINGAPORE?

e-freight@Singapore is a multi-agency industry partnership initiative led by CAAS and IDA. The objective of this initiative is to improve efficiency, enhance data accuracy and reduce costs for the air cargo supply chain in Singapore by facilitating electronic data exchange and reuse between stakeholders in the supply chain.

#### BENEFITS OF E-FREIGHT@SINGAPORE

 <p><b>LOWER COST</b> Reduce manual processing through electronic data exchange</p>	 <p><b>IMPROVE DATA RELIABILITY &amp; ACCURACY</b> One-time electronic data entry from information source</p>	 <p><b>SIMPLIFY TRADE AND SECURITY COMPLIANCE</b> Facilitate fulfillment of Singapore Customs' Advance Export Declaration Requirements</p>
 <p><b>SPEED UP SERVICE</b> Reduce document processing time through automation</p>	 <p><b>GAIN VISIBILITY &amp; TRACEABILITY</b> Track and trace electronic documentations online in real time</p>	 <p><b>LINK SEAMLESSLY TO TRADENET</b> Send XML messages to TradeNet seamlessly</p>

#### Adopt and Earn Programme (AEP)

AEP aims to encourage the adoption and use of e-freight@Singapore solutions by shippers and forwarders and comprises 2 packages: (1) Adoption Package; (2) Transaction-Based Incentive.

##### Adoption Package

The Adoption Package supports **50% of the qualified adoption cost** for non-SME companies, capped at \$50,000.

Non-SMEs are companies with group annual sales turnover of more than \$100 million and a group employment size of more than 200 workers.

The Adoption package covers the costs of qualified solutions, integration and training. To date, CAAS has qualified 3 IT solution providers, namely vCargo Cloud Pte Ltd (VCC), Cargo Community Network (CCN) and Innosys Pte Ltd.

##### Transaction-Based Incentive (TBI)

Companies will get **incentives based on the percentage of their total shipment transactions carried out using a qualified e-freight@Singapore Solution** from 1 May 2016 to 20 April 2019.



Shippers can get up to \$30,000

Forwarders can get up to \$15,000

Incentive Trigger Level	Shipper Incentive	Forwarder Incentive
At least 20%	\$5,000	\$5,000
At least 40%	\$10,000	\$5,000
At least 60%	\$15,000	\$5,000



**Civil Aviation Authority of Singapore**  
Aviation Industry Division

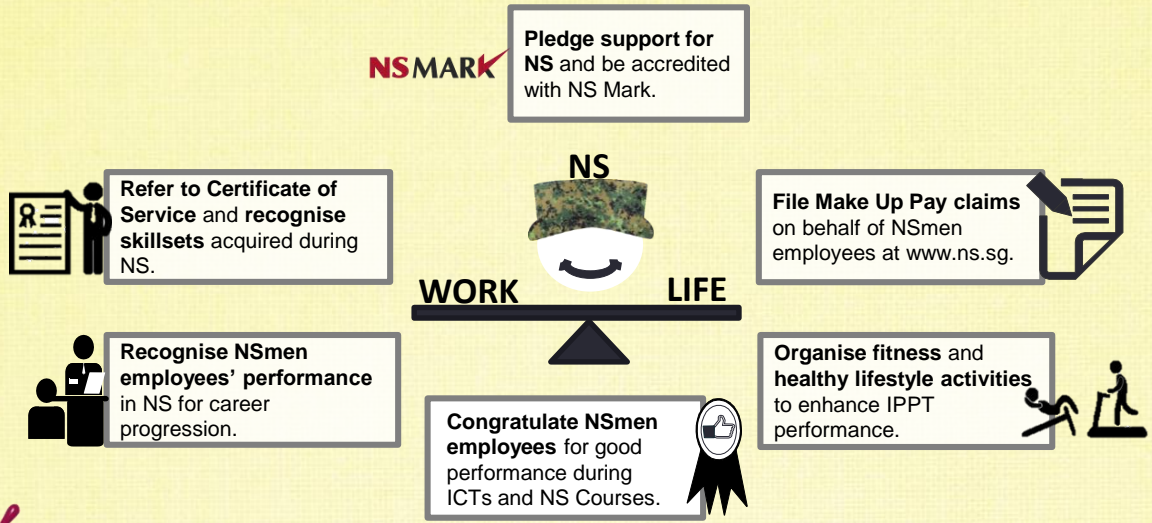
Contact us at 6422 7082 or email [CAAS\\_efreightSG@caas.gov.sg](mailto:CAAS_efreightSG@caas.gov.sg) for enquiries.



## Government News - MINDEF

In the last issue of Perspectives, we shared our experience from visiting NSmen on In-Camp-Training (ICT) in Sungei Gedong Camp. In this issue, we would like to share some tips on how you, as an employer, can play a role in supporting National Service (NS) and position your company as an Employer of Choice.

### TOGETHER WE SUPPORT NATIONAL SERVICE



NS Mark is a national-level accreditation scheme that recognises businesses and organisations with policies and human resource practices that support National Service and Total Defence. You can visit [www.NSmark.sg](http://www.NSmark.sg) and pledge your support today!

Full-time National Servicemen (NSFs) develop skillsets during NS training which are transferable to the workforce. Employers can refer to their Certificate of Service (COS) for the skillsets they can apply at work and recognise their NS experience at recruitment.

When NSmen employees perform well during ICTs and in NS courses, they can be recognized with letters of achievement or congratulatory announcements disseminated company-wide. Employers can also take their performance in NS into consideration for career progression.

Employers can file make up pay on behalf of their NSmen employees. In this way, NSmen employees are paid as per their normal pay schedule when they are called back for NS training and they do not need to file the claim on their own.

Employers can organise fitness and healthy lifestyle activities like healthy lifestyle talks, aerobics workouts and soccer games to help NSmen employees keep fit and enhance their IPPT performance.

Supporting NS can be easy, and need not be resource intensive. So let's chip in to support NS!

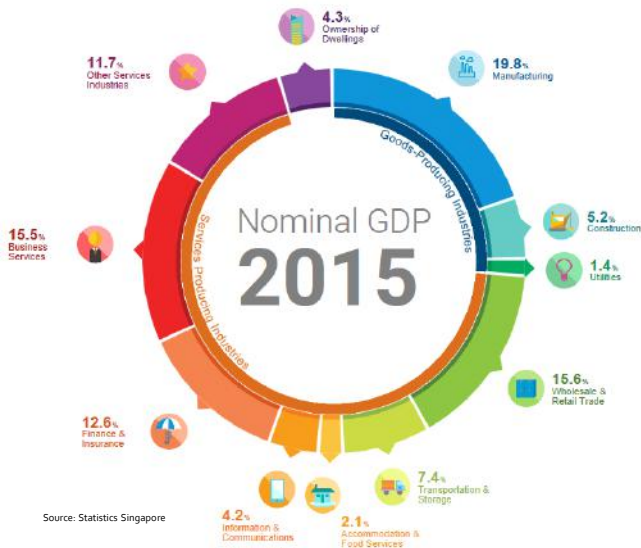
# Statistics

## Current Pulse of the Air Freight Industry

Item Description	2015 ( Jan - Jun)	2016 (Jan - Jun)	YTD Variance Amount	YTD Variance %	2015 Monthly Average (Jan - Jun)	2016 Monthly Average (Jan - Jun)	2015 (Jul - Dec)	2015 Monthly Average (Jul - Dec)	2015 Total
Export Air Volumes	412,724	424,449	11,725	0.0284	68,787	70,742	425,066	70,844	837,790
Import Air Volumes	499,513	525,804	26,291	0.0526	83,252	87,634	515,783	85,964	1,015,296

## Current Pulse of the Ocean Freight Industry

Item Description	Jan-Jun 2015	Jan-Jun 2016	YTD Variance	YTD Variance (%)	Monthly Average 2015 (Jan - Jun)	Monthly Average 2016 (Jan - Jun)	Monthly Average 2015 (Jul - Dec)	2015
Total Cargo ('000 Tonnes) (Thousand Tonnes)	291,675.90	295,179	3,503.10	1.2%	48612.65	49,196.50	47361.68	575,846.00
Cargo (General) (Thousand Tonnes)	185,490.40	176,650.80	(8,839.6)	-4.8%	30915.07	29,441.80	29394.68	361,858.50
Cargo (Bulk) (Thousand Tonnes)	106,185.40	118,528.80	12,343.40	11.6%	17697.57	19,754.80	17966.98	213,987.30
Cargo (Oil-In-Bulk) (Thousand Tonnes)	96,695.40	110,195.80	13,500.40	14.0%	16115.9	18,365.97	16523.57	195,836.80
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	194,980.40	184,983.80	(9,996.6)	-5.1%	32496.73	30,830.63	30838.1	380,009.00
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	15,997.70	15,181.40	(816.30)	-5.1%	2666.28	2,530.23	2487.45	30,922.40
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	21,562.70	24,384.60	2,821.90	13.0%	3593.78	4,064.10	3932.15	45,155.60



Source: Statistics Singapore



Source: Statistics Singapore



Source: Statistics Singapore



Source: International Enterprise Singapore



# Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain



SAAA Annual Forum was held at Max Atria, Singapore Expo on 15 September 2016, with the theme “Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain”. The event brings together some 200 shippers, freight forwarders and airline representatives and saw the official launch of not one, but two different initiatives to serve as benefit to the Aviation community. They were the official launches of e-Freight@SG Network and ACTS Project.



The Official Launch of the e-freight@SG Network



The Official Launch of the ACTS Project

**e-freight@Singapore Community Program – e-freight@SG Network**  
 is an Air Cargo Community programme to facilitate electronic data exchange between stakeholders in the supply chain.

**Air Cargo Terminal Shuttle – ACTS Community Project**  
 is a daily cargo shuttle service to pick up and consolidate delivery of cargo export shipments from freight forwarder premises within Changi Airfreight Centre for lodge in at airfreight terminals.



## Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain



Mr Steven Lee, Chairman, SAAA@Singapore

Chairman of SAAA@Singapore, Mr Steven Lee, gave his welcome address, in which he emphasized on SAAA@Singapore's commitment to actively promote, protect and develop the business of carriage of goods by air transportation, which serves as the main motivation for the forums' theme – to bring various perspectives onto a single platform, thereby bridging the effective connections in the air cargo supply chain. He also brought attention to another upcoming event to look forward to in November – Pave Ahead 2017 and Beyond.

This was followed by the opening remarks by Deputy Director-General, CAAS, Mr Tay Tiang Guan. He mentioned on the uncertainties and challenges faced despite the local and global growth of cargo volumes. He emphasized on the importance to innovate processes to remain competitive as an air cargo hub. Lastly, he touched upon the need for greater industry collaboration to improve Singapore's competitive edge as an air cargo and logistics hub, as well as to beef up security to be prepared for any potential threats.



Mr Tay Tiang Guan, Deputy Director-General, CAAS

Deputy Manager of CAAS, Mr Tan Wei En, presented on the e-freight@Singapore Community Program.



Mr Tan Wei En, Deputy Manager, CAAS

He mentioned on the Adopt and Earn programme (AEP) which aims to encourage the adoption and use of e-freight@Singapore solutions by shippers and forwarders and comprises 2 packages: (1) Adoption Package; (2) Transaction-Based Incentive. He added on the benefits of which shippers and forwarders can enjoy such as improving data reliability and process visibility, lower costs and enhance information confidentiality.

Director, PwC, Mr Bilal Abdallah and PwC, Managing Partner, WMS Asia, Mr Frank Debets shared on the international trade landscape, economic realities, future operational landscape and actions for near and medium term. There was concerns of rising barriers and sluggish import and export growth. The international trade landscape could also be less friendly due to the slowdown in trade liberalism and increased incidence of non-tariff barriers. With these issues potentially surfacing, both speakers highlighted on one solution being investment on technology to innovate and stay on track.



Mr Bilal Abdallah, Director, PwC &  
Mr Frank Debets, PwC, Managing Partner, WMS Asia



## Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain



Mr Jordan Tan, Manager, CAG

Senior Vice President, SATS, Mr Wong Chee Meng, spoke about the SATS eCommerce AirHub.

It is a new automated facility which will improve efficiency and space utilization, as well as to enhance the consignment handling capabilities of both SATS and SingPost. The 6000-square-metre facility is expected to be operational by December 2016 and SATS will become the first ground handler in the world to own such an air-side facility.



Mr Wong Chee Meng, Senior Vice President, SATS

SAAA@Singapore Chairman, Mr Steven Lee, went the extra mile to do a presentation on “What does a “Smart Nation” mean to Air Cargo Industry”. He explained on the Smart Nation initiative which is to leverage on technology, innovation and talent to elevate the quality of its citizen and business community. He has also stated examples of e-freight@Singapore initiative, as well as National Trade Platform which taps on technology to strive forward.



Mr Steven Lee, Chairman, SAAA@Singapore

In conclusion, this forum has portrayed a clear message that companies have to be adaptable and embrace technology to advance ahead into the future.

“Thank you very much for the invitation, and the great event SAAA had put together this morning. It was certainly a good opportunity for myself to get to know members of the industry better, hear their concerns, and express support for SAAA’s initiatives.”

**Mr Martin Siu**  
Ministry of Transport

“On behalf of my colleagues, would like to thank you for inviting us to today’s event. It was informative and the food was good (especially the chicken soup!)”

**Ms Chan Xue Lin**  
JTC Corporation

## ACTS of Cargo-Pooling

### AIR CARGO TERMINAL SHUTTLE (ACTS)

#### ACTS OF CARGO-POOLING

SAAA has commenced the ACTS service on 1<sup>st</sup> August 2016 for export shipment lodge-in for forwarders based within Changi Airfreight Centre and ALPS to SATS and Dnata Airfreight Terminals. The official launch of the ACTS service was declared by Mr Ted Tan, Deputy Chief Executive, SPRING Singapore during the SAAA Annual Forum held on 15<sup>th</sup> September 2016, at Singapore Expo.

As of 15<sup>th</sup> Sept 2016, we have 23 forwarders sign-up for participation in the ACTS project. During August, ACTS pick-up and lodge-in in 318 shipments. During September, ACTS will pick-up and lodge-in an estimated 500 shipments. The feedback from participants have been very encouraging: booking is easy, prompt confirmation and pick-up; ACTS drivers are punctual and helpful; freight acceptance via the priority lane access is faster than normal route.

ACTS now include free activation of Sunday and Public Holiday shuttle service for participating forwarders with monthly 40,000 kg tonnage.

ACTS project aims to optimize the outbound supply chain at Changi Airfreight by streamlining the delivery of loose export cargo from airfreight forwarder's facilities to the freight terminals. Currently, there are 4 shuttle services starting at 2pm, 4.30pm, 7pm and 11pm for Monday to Friday, and 2 shuttle services starting at 2pm and 4.30pm for Saturday.

We encourage forwarders based within Changi Airfreight Center and ALPS to support and participate in the community project. SPRING Singapore has a grant support package for SME forwarders to encourage early adoption of ACTS project. SME forwarders who sign-up early enjoy additional cost savings. Just call 65454721 for more information and registration form. We will be very happy to have you get into the ACTS.

#### How the SPRING support package works?

<b>First 20 early adopters</b>	<b>Next 15 early majority adopters</b>	<b>Next 15 mass majority adopters</b>
12 months support of ACT usage capped at 60,000 kg/month	9 months support of ACT usage capped at 60,000 kg/month	6 months support of ACT usage capped at 60,000 kg/month
Maximum grant support 70% of qualifying costs	Maximum grant support 70% of qualifying costs	Maximum grant support 70% of qualifying costs
$60,000 \times 12 \times 0.035 \times 70\%$	$60,000 \times 9 \times 0.035 \times 70\%$	$60,000 \times 6 \times 0.035 \times 70\%$
<b>\$17,640</b>	<b>\$13,230</b>	<b>\$8,820</b>

#### Forwarder Project Lead

SAAA requires commitment of 1 member from the forwarder to fulfil project implementation, drive high ACTS usage, participate in ACTS service enhancement and provide service feedback regularly. The manpower cost of project lead can be supported as well.

Approved Project Qualifying period from 1<sup>st</sup> June 2016 to 30<sup>th</sup> Nov 2017



## SAAA@Singapore Industry Updates (Past Events)

# Launch of the Logistics PCP & Appointment of SCALA's Board of Advisors

The Singapore Workforce and Development Agency (WDA) and the Supply Chain and Logistics Academy (SCALA) launched the Logistics Professional Conversion Programme (PCP) on 29 June 2016. Logistics PCP was developed with the aim of re-skilling mid career Professionals, Managers, Executives and Technicians (PMETs) who are keen on joining the logistics industry. It will equip new entrants and existing professionals with practical logistics and supply chain skills and knowledge.

SCALA, the programme manager, will award participants an Advanced Certificate in Supply Chain Operations Management following the 18 day course and a 12 day mentorship programme.



(From left): Mr Lim Swee Say, Ms Elaine Low, Mr Steven Lee



The Board of Advisors for SCALA was also decided, all being experienced industry professionals, appointed to provide leadership guidance and support on the development of training programmes and activities for logistics and supply chain professionals. We would like to congratulate Mr Steven Lee, Chairman of SAAA@Singapore, for his appointment as a member of the SCALA Board of Advisors.

## Maritime Silk Road China-Singapore Forum



(From left): Mr Steven Lee, Mr Xu Ningning, Mr Douglas Foo

The Maritime Silk Road China-Singapore Business Forum 2016 was held at the Shangri-la Hotel Singapore on 5 July 2016. It was jointly organized by the Singapore Manufacturing Federation and China-ASEAN Business Council (CABC) with the aim of promoting mutually beneficial economic and trade cooperation opportunities between Singapore and China.

Overall, the Forum provided delegates with opportunities for networking and exchanging of information on potential industrial cooperation and exploration of new international markets.

## SAAA@Singapore Industry Updates (Past Events)

# Logistics & Transportation Conference 2016

On 23 August 2016, Container Depot Association (Singapore) (CDAS) organized a 2 days Logistics and Transportation conference with the theme of “Smart Nation, Smart Logistics – Transforming Singapore’s Economy for the Future” at Furama City Centre.

The guest of honor was Minister for Trade and Industry, Mr S Iswaran. In his opening speech, he highlighted on SAAA@Singapore’s Air Cargo Terminal Shuttle Project, which would help SME freight forwarders achieve cost savings, and improve productivity through consolidation of freight transport and cargo loading activities at the Changi Airfreight Centre. SAAA@Singapore Chairman, Mr Steven Lee, was also one of the speakers at the conference, delivering views on “what does a “Smart Nation” mean to the SME business of Logistics and Transportation?”

The conference also focused on four main topics, namely Capability, Data, Technology and Standards Driven that would lead Singapore’s position as a global logistics hub.



Mr Steven Lee (far left) and Minister for Trade and Industry, Mr S Iswaran, at the Furama City Centre.

## Federation of Asia Pacific Aircargo Associations (FAPAA)

*43<sup>rd</sup> Executive Council Meeting and AGM 2016  
July 10-12, 2016, Marriott Hotel Manila*



43<sup>rd</sup> Executive Council Meeting and Annual General Meeting was held in Manila, Philippines on 10<sup>th</sup> – 12<sup>th</sup> July 2016, hosted by Aircargo Forwarders Association of the Philippines inc. (AFPI).

Discussions involved the proposed new IATA FIATA Air Cargo Program, IATA Cargo Agency Program, current trends and air cargo issues affecting Asia-Pacific, CASS Matters, Education and Training matters. Singapore was represented by Mr Alec Koh and Mr Richard Tan.



## SAAA@Singapore Industry Updates (Past Events)



*Congratulations  
to  
SAC Zuraidah Abdullah*

*for being conferred the  
Berita Harian Anugerah Jauhari 2016  
(Berita Harian Achiever Award 2016)  
on 30 August 2016*

*from  
Chairman, Council Members & Management  
of SAAA @ Singapore*

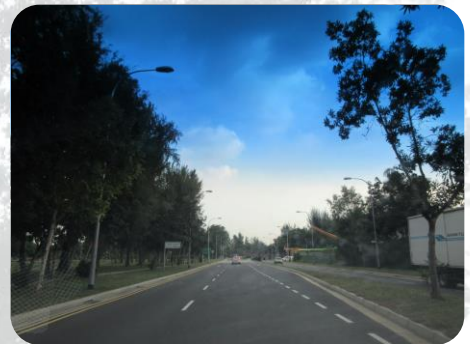
## SAAA@Singapore Industry Updates (Future Event)

### Changi Coast Road to be closed in 2017

As Changi Airport looks to handle more flights through the development of a new passenger terminal, Terminal 5, and the extra runway, Changi Coast Road will then be closed and replaced by a new road.

This new Changi Coast road will open in the second quarter of next year.

The 6km stretch, which will hug the eastern coastline, will have three lanes on each side, and a park connector for cyclists and joggers next to it. The park connector runs between the new Changi Coast Road, Tanah Merah Coast Road and Aviation Park Road.



## Members Update

# e-Acceptance system: Simplification of Airfreight Export Clearance Process

To help simplify the airfreight export clearance process for freight-forwarders, Freightmen worked in collaboration with integrated ground handling and in-flight catering service provider Sats on a new e-Acceptance system.

The e-Acceptance system is a one-stop online system to simplify the process for the lodging of export cargo at the airfreight terminals. This has greatly helped freight forwarders to reduce the waiting time for workers at the airfreight terminals from 2 hours to approximately 30 minutes. Moreover, the number of steps taken for export lodge-in acceptance has been reduced from 18 to 8. This cuts down on the administrative processes and allows for better optimization of manpower resources. e-Acceptance kiosks were also installed in the airfreight terminals to facilitate companies that do not have technical capability to access the system.

Overall, the e-Acceptance system has helped to elevate the competency of both Sats and freight forwarders alike and improve efficiency.

Freightmen  
Managing Director  
Mr Alec Koh



## Jet Airways's New General Sales and Services Agent: ASL Aviation Group

ASL Aviation Group Pte Ltd was recently appointed as Jet Airways' new General Sales and Services Agent for Cargo in Singapore. Jet Airways, India's premier international airline, operates to various countries and has a robust worldwide network. ASL Aviation Group, armed with 35 years of experience and operations will be responsible for managing Cargo Sales from Singapore and also providing the necessary service deliveries.



ASL Aviation Management team and  
the 9W--Jet Airways team

A launch event that saw the gathering of numerous industry players was organised on the evening of 15 August 2016 to celebrate the joyous occasion. Our heartiest congratulations to the two on the new partnership!



# SAAA Upcoming Events

# UPCOMING

# Mark Your Calendars EVENTS



# 1



Registrations are currently open for SAAA Bowling 2016! Join us on 20 November 2016!

# 2



## 1-Day On-Site Dangerous Goods Awareness Course

By SAAA Cargo Services Pte Ltd



Good News! We are currently offering a one-day on-site Dangerous Goods Awareness Course with a minimum pax of 15 to get started. Other than on-site training, this course is also available at our training centre for individuals.

We have provided training for companies in these three sectors: Manufacturing, Aerospace and Technology.

As of 2015, we have taught over 600 students for Dangerous Goods Courses.



A certificate of attendance will be issued for this Dangerous Goods Awareness Course. For more information, please contact Ms Peggy Lim at 65455006 or email to [admin@saaa.org.sg](mailto:admin@saaa.org.sg).

## Upcoming Industry Events & Training Schedule



Date	Industry Event
October 10 - 12	SAPinsider Logistics and SCM Conference
October 12 - 13	GLCS LogiSYM Malaysia 2016
October 24 - 27	APEX Expo
November 3 - 5	LogisWare 2016
November 9 - 10	PL Summit & Chief Supply Chain Officer Forum
December 12 - 13	11 <sup>th</sup> Annual Cold Chain Distribution Conference and Exhibition

\*Information are deemed accurate at time of print and may still subject to changes .

## SAAA Training Programs Schedule for 2016

Training	October	November	December
DG Regulations Initial Course	24 <sup>th</sup> – 28 <sup>th</sup>	14 <sup>th</sup> – 18 <sup>th</sup>	12 <sup>th</sup> – 16 <sup>th</sup>
DG Refresher Course	31 <sup>st</sup> – 1 <sup>st</sup>	10 <sup>th</sup> – 11 <sup>th</sup>	19 <sup>th</sup> – 20 <sup>th</sup>
Customer Service/Sales Course		22 <sup>nd</sup> – 23 <sup>rd</sup>	
Air Law : Overview of Warsaw Convention & Protocols and Montreal Convention		25 <sup>th</sup>	
Airfreight Forwarders Basic Course		28 <sup>th</sup> – 30 <sup>th</sup>	
IATA Supply Chain and Transport Modes		7 <sup>th</sup> – 11 <sup>th</sup>	



**FOR MORE INFORMATION ON TRAINING MATTERS**

Please contact Ms Peggy Lim at 6545 5006 or [admin@saaa.org.sg](mailto:admin@saaa.org.sg)



**SAAA CARGO SERVICES PTE LTD**

7 Airline Road, #04-05, Cargo Agents Building E, Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620

Fax: 65 6542 6820



# SAAA@Singapore Announcements

WIN a \$20 Fairprice Voucher\*  
by participating in  
Our  
‘Spot the Difference’  
Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to [saaasin@saaa.org.sg](mailto:saaasin@saaa.org.sg) by 16<sup>th</sup> November 2016. Please state your name, organization, contact and email address in your submission.

\*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 Fairprice Voucher.



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Congratulations to  
**Chitra Muthu**  
(Singapore Airlines Limited),  
our winner of the previous  
“Spot the Difference” game!

We encourage YOU to participate in the current “Spot the Difference” game above!



**ANSWERS**

Did you get them right?



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