PERSPECTIVES



@ Singapore



























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NOTE Something to chew on first.....



Dear SAAA Members, Readers and all,

 W_{elcome} the fourth issue SAAA "Perspectives" – a newsletter aimed at providing you with the on-goings in our Aviation Industry.

For this year's Supply Chain Asia Awards 2016, we would like to take this opportunity to congratulate Mr Steven Lee, our SAAA Chairman, for being nominated as the "Most Inspiring Supply Chain Professional of the Year".

On the same note, we would also like to extend our heartfelt congratulations to Federal Express (S) Pte Ltd - Purple Rangers for emerging as this year's Champion for our SAAA Bowling 2016.

There is definitely much to celebrate on and as we welcome the New Year 2017, we are pleased to announce that we have printed perfect bound Annual General Meeting books. This is a first for our upcoming Annual General Meeting to be held on 5 January 2017.

What events do we have lined up for you from January to March 2017?

We will have an upcoming seminar titled, "Operational & Human Resource Excellence Booster 2017" which will feature talks from MINDEF, IATA, PDPC and International SOS. Do join us for this occasion!

Besides the Annual General Meeting and seminar, we must not forget the celebrations of Chinese New Year. Celebrate the festive joy with us at our SAAA Lou Hei which will be held on 2 February 2017.

Lastly, we would like to wish everybody a Merry Christmas and Happy New Year!

Warmest Regards, "Perpectives" Editorial Team

MCI(P)089/06/2016 **Editorial Team**

Paul Teo Pauline Tok

Deputy Chairman Executive Director

Pammie Loh

Industry Engagement, Executive

Special Thanks to Our Contributors Team:

Changi Airport Group, ICA, WSH, dnata,, Freightmen, SATS etc

KHL Printing Co Pte Ltd

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upcoming events



Read more on the government news of Workplace Safety and Health (WSH) Council, JTC Corporation, Singapore Customs, Personal Data Protection Commission (PDPC) and MINDEF. (Pg 6)







SAAA@Singapore Events for the months of Oct to Dec 2016. (Pg 11)







Look out for SAAA@Singapore Upcoming Events! (Pg 21)

Summary of Events/Activities for this year: 2016



Summary of Events/Activities for this year: 2016

OCTOBER TO DECEMBER

SAAA Bowling 2016
 (20 November 2016)

2. Pave Ahead 2017 and Beyond (24 November 2016)

3. SAAA 2017 Calendars & Red Packets (11 December 2016)

4th Quarter

JULY TO SEPTEMBER

1. Air Cargo Terminal Shuttle (ACTS) SME Outreach Session (21 July 2016)

2.

Perspectives, Bridging Effective Connections in the Air Cargo Supply Chain (15 September 2016)



Government Events – WSHC and JTC

Top 3 Health Hazards in Logistics and Transport Sector



Common Activity: Manual Handling

Common Workplace: Warehouses

Assistance Materials:

- WSH Guidelines Service allied to the Transport of Goods
- Sample checklist for Workplace Ergonomics Programme
- ABC checklist on Safe Handling of Goods
- Posters on manual lifting



1. Back Injury 2. Noise Induced 3. Skin Diseases Deafness

Common Workplace: **Airport Terminals**

Assistance Materials:

- WSH Guidelines -Hearing Conservation Programme
- Safety Handbook on Working in Noisy Environment
- Posters on protect hearing



Common Activity: Chemical Handling

Common Workplace: Warehouses

Assistance Materials:

- Safety Handbook on Working with Hazardous Materials
- Posters on Chemical Handling



To download these resources, please visit WSH Council's website at www.wshc.sg.

The Ground Breaking of JTC Logistics Hub @ Gul



ITC Logistics Hub @ Gul

Industrial landlord ITC Corporation is building the first of its kind next-generation facility known as the JTC Logistics Hub @ Gul. The multitenanted facility will comprise of a multi-story inland container depot, warehouses and a heavy vehicle park. It is expected to be completed in 2019.

In a move to boost innovation and efficiency within the logistics industry, the new ITC Logistics Hub will help reduce transport cycle and benefit especially small and medium-sized logistics companies.

Government Events – Singapore Customs

Collaborating with industry partners to build the National Trade Platform

The National Trade Platform (NTP) project team met with over 250 individuals from more than 130 companies across the trade and logistics community to understand the key challenges faced by these businesses today.

Through a series of industry interviews, ideation workshops – during which participants generate and share creative solutions to challenges - and briefings, the team gathered traders' views on the planned features of the NTP, identified opportunities for new platform services, and learnt about the concerns of the trade and logistics community.



Over 40 industry interviews were held from June to August this year and with the feedback gathered, the NTP team ran five ideation workshops in August.





In each workshop, participants included industry players, developers, and small and medium-sized enterprises. They filled coloured sticky notes with a multitude of ideas – different colours represented how challenging each solution would be to implement.



Two briefings were also conducted in September to inform existing
TradeXchange users what to expect from the NTP and the transition leading up to the launch next year. Close to 120 representatives from 50 companies attended the sessions at Revenue House.

Join us - be a part of the collaboration!

To provide feedback or to indicate interest in being involved in building the NTP, contact the project team at <u>Customs NTP@customs.gov.sg</u>.

For more information on the NTP, including news and events, visit the NTP microsite at https://www.customs.gov.sg/about-us/national-single-window/national-trade-platform.

Government Events / News - PDPC



PROTECTING PERSONAL DATA IS YOUR BUSINESS



Gain the trust of your customers and employees with proper protection of personal data

Does your organisation ask for customer or employee personal details such as names, contact numbers and identification numbers? If so, you are collecting personal data.

All organisations, including small and non-profit entities, need to comply with the Personal Data Protection Act (PDPA), which governs the collection, use and disclosure of personal data.

WHAT DO ORGANISATIONS HAVE TO DO?

- Step 1 Appoint a data protection officer
- Step 2 Implement data protection processes

Collection, Use and Disclosure of personal data Access and Correctiom of personal data

Care of personal data



- Decide what personal data you need to collect.
- Notify individuals of the purposes and get consent.
- Make sure your agents and partners comply with the PDPA.
- Establish a standard process for handling requests for access and correction.
- You should act on the request within 30 days of receiving it.
- Keep the personal data safe.
- Transfer personal data to another country only if the standard of protection provided is comparable to the protection under the PDPA.



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- Don't collect personal data which you do not need.
- Don't use an individual's personal data for a new purpose unless you have obtained consent. This includes existing personal data that you have already collected.
- Don't give access to an individual if providing the personal data could, for example:
 - harm the individual's safety or physical or mental health;
 - reveal personal data about another individual.
- Don't retain personal data when it is no longer necessary for any business or legal purpose.

For general queries, call 6377 3131 or e-mail info@pdpc.gov.sg. For more information on how to get help to comply with the PDPA, scan the QR Code or visit www.pdpc.gov.sg.



Government News - MINDEF

CATCH A GLIMPSE OF WHAT NSMEN DO DURING ICT

On 22 Sep 16, by invitation of Chief Engineer Officer, COL Ong Yoke Lam Melvin, 105 employers had the unique opportunity to visit Seletar Camp and experience what NSmen do when they are called back for In-Camp-Training (ICT) with the Singapore Combat Engineers.



Ms Pauline Tok and Ms Pammie Loh from SAAA@Singapore were two of the 105 employers



who witnessed NSmen constructing the Mobility 3rd Generation (M3G) Military Raft, and "cruised" along Punggol Seletar Reservoir on the raft.



This was followed by a tour of the Medical Centre, where they had a first-hand appreciation of how seriously the SAF takes each soldiers' health and safety. They had a chance to see how the SAF medical centres are equipped with Body Cooling Units to provide immediate treatment and stabilise heat-related conditions before evacuation to hospitals.





After the tours, Ms Tok and Ms Loh joined the NSmen at the cookhouse for lunch and experienced an NSman's mealtime. They queued to collect their meals together with the NSmen, and subsequently return their used crockery and cutlery to the designated collection points.





From the visit, Ms Tok and Ms Loh were more cognizant of the resourcefulness and creativity of Combat Engineers. When training and performing operations, they overcome obstacles and advance troops effectively, efficiently and safely. When challenged with unforeseen circumstances, they think on their feet for solutions to achieve their mission. The SAF imbues resourcefulness, creativity and resilience in NSmen. Not only will the NSmen transfer such values and skill sets to their workplace, they can also positively influence their colleagues and peers, thus engendering a positive work culture in their company.

Statistics

Current Pulse of the Air Freight Industry

item Description	2015 (Jan - Oct)	2016 (Jan - Oct)	YTD Variance Amount	YTD Variance %	2015 Monthly Average (Jan- Oct)	2016 Monthly Average (Jan- Oct)	2015 (Nov- Dec)	2015 Monthly Average (Nov - Dec)	2015 Total
Export Air Volumes	690,810	726,926	36,116	0.0522	69,081	72,693	146,980	73,490	837,790
Import Air Volumes	838,155	891,979	53,824	0.0642	83,816	89,198	177,141	88,571	1,015,296

Current Pulse of the Ocean Freight Industry

Jan-Oct 2015				Monthly Average 2015 (Jan - Oct)	,		2015
0 0	400 500	5 4 5 4 0 0	4.20/	2 2	40.055	45 700 00	0.6
484,398.20	490,560	6,161.80	1.3%	48,439.82	49,056	45,723.90	575,846.00
303,813.40	293,541.70	(10,271.7)	-3.4%	30,381.34	29,354.17	29,022.55	361,858.50
180,584.60	197,018.20	16,433.60	9.1%	18,058.46	19,701.82	16,701.35	213,987.30
165,067.90	181,879.50	16,811.60	10.2%	16,506.79	18,187.95	15,384.45	195,836.80
319,330.10	308,680.40	(10,649.70)	-3.3%	31,933.01	30,868.04	30,339.45	380,009.00
26,002.80	25,565.10	(437.70)	-1.7%	2,600.28	2,556.51	2,459.80	30,922.40
27.120.40	40 567 70	2 ///7 20	0.3%	2.712.07	4.056.77	. 017.60	45,155.60
	484,398.20 303,813.40 180,584.60 165,067.90 319,330.10	Jan-Oct 2016 484,398.20 490,560 303,813.40 293,541.70 180,584.60 197,018.20 165,067.90 181,879.50 319,330.10 308,680.40 26,002.80 25,565.10	Jan-Oct 2016 Variance 484,398.20 490,560 6,161.80 303,813.40 293,541.70 (10,271.7) 180,584.60 197,018.20 16,433.60 165,067.90 181,879.50 16,811.60 319,330.10 308,680.40 (10,649.70) 26,002.80 25,565.10 (437.70)	Jan-Oct 2016 Variance (%) 484,398.20 490,560 6,161.80 1.3% 303,813.40 293,541.70 (10,271.7) -3.4% 180,584.60 197,018.20 16,433.60 9.1% 165,067.90 181,879.50 16,811.60 10.2% 319,330.10 308,680.40 (10,649.70) -3.3% 26,002.80 25,565.10 (437.70) -1.7%	Jan-Oct 2015 YTD Variance (%) Average 2015 (Jan - Oct) 484,398.20 490,560 6,161.80 1.3% 48,439.82 303,813.40 293,541.70 (10,271.7) -3.4% 30,381.34 180,584.60 197,018.20 16,433.60 9.1% 18,058.46 165,067.90 181,879.50 16,811.60 10.2% 16,506.79 319,330.10 308,680.40 (10,649.70) -3.3% 31,933.01 26,002.80 25,565.10 (437.70) -1.7% 2,600.28	Jan-Oct 2015 YTD Variance (%) Average 2015 (Jan - Oct) 2016 (Jan - Oct) 484,398.20 490,560 6,161.80 1.3% 48,439.82 49,056 303,813.40 293,541.70 (10,271.7) -3.4% 30,381.34 29,354.17 180,584.60 197,018.20 16,433.60 9.1% 18,058.46 19,701.82 165,067.90 181,879.50 16,811.60 10.2% 16,506.79 18,187.95 319,330.10 308,680.40 (10,649.70) -3.3% 31,933.01 30,868.04 26,002.80 25,565.10 (437.70) -1.7% 2,600.28 2,556.51	Jan-Oct 2015 YTD Variance (%) Average 2015 (Jan - Oct) 2016 (Jan - Oct) Average 2015 (Nov - Dec) 484,398.20 490,560 6,161.80 1.3% 48,439.82 49,056 45,723.90 303,813.40 293,541.70 (10,271.7) -3.4% 30,381.34 29,354.17 29,022.55 180,584.60 197,018.20 16,433.60 9.1% 18,058.46 19,701.82 16,701.35 165,067.90 181,879.50 16,811.60 10.2% 16,506.79 18,187.95 15,384.45 319,330.10 308,680.40 (10,649.70) -3.3% 31,933.01 30,868.04 30,339.45 26,002.80 25,565.10 (437.70) -1.7% 2,600.28 2,556.51 2,459.80



Pave Ahead 2017 and Beyond



Pave Ahead 2017 and Beyond

On 24 November 2016, over 60 attendees gathered for SAAA Seminar held at Singapore EXPO's Convention Wing, Max Atria. It was themed 'Pave Ahead 2017 and Beyond'.

Mr Paul Teo, Deputy Chairman of SAAA@Singapore, delivered the welcome address and highlighted on the importance of speed to continue the momentum into 2017 for our industry's future development.

Mr Sahril bin Mahmood, the Head of Business Innovation Branch, Singapore Customs gave a presentation on 'Building a New National Trade Platform (NTP): A Vision for the Future of Singapore Trade', covering the next-generation, open innovation platform which coordinates and facilitates trade and information sharing.

He shared on key functionalities driving synergies between NTP and available value-added services such as the advanced HS Classification Engine and Developer's Sandbox and Data Library. A number of key benefits were highlighted which included facilitated configuration, guided onboarding and establishment and renewal of partnership.



Mr Paul Teo, Deputy Chairman, SAAA@Singapore



Mr Sahril bin Mahmood, the Head of Business Innovation Branch, Singapore Customs

Pave Ahead 2017 and Beyond

Mr Ng Chin Beng, Project Manager, SAAA@Singapore, shared with the audience on the Air Cargo Terminal Shuttle (ACTS) project.

ACTS project aims to optimize the outbound supply chain at Changi Airfreight by streamlining the delivery of loose export cargo from airfreight forwarder's facilities to the freight terminals.

Currently, there are 34 forwarders signed up for the ACTS project.

Mr Chiu Wen Tung, URA Acting Group Director (Research & Development) delivered the opening address and spoke on of Changi East Study, part of a Multi-Agency Freight Project between URA, JTC and LTA, in partnership with the Singapore University of Technology and Design (SUTD), and the Singapore-MIT Alliance for Research and Technology (SMART) and SAAA@Singapore. The study is a research to garner information which will help to guide the planning and provision of future infrastructure and freight-friendly policies by the government agencies to facilitate more efficient logistics and transport operations for business operators in the future.

Mr Chiu also introduced the Pilot Commodity Flow Survey that will be rolled out as part of the study to collect key data on companies' goods movement, supply chain model, trip generation, vehicle fleet profile and utilisation rate. He highlighted that survey inputs from companies located in the East Region are particularly important, as it will be used to support planning of key infrastructure for more efficient logistics and transport in East Region.



Mr Ng Chin Beng, Project Manager, SAAA@Singapore



Mr Chiu Wen Tung, URA Acting Group Director (Research & Development)



Ms Lynette Cheah, Assistant Professor, Singapore University of Technology and Design (SUTD)

Dr Lynette Cheah, Assistant Professor, SUTD, shared further details on the different survey sections. Upon completion of survey, participants will receive an executive summary containing analyses of freight movements and logistics industry characteristics in the East Region.

Overall, the Forum provided attendees with opportunities for networking and exchanging of information on the National Trade Platform, ACTS Project, as well as the Changi East Study.

To sign up or obtain more information on the survey: http://mobility.sutd.edu.sg/cfs

Thai Delegates' Visit to Changi Airfreight Centre





Civil Aviation Authority of Singapore (CAAS), Changi Airport Group (CAG) & JTC Corporation

Mr Tan Wei En, Deputy Manager, Air Cargo and Logistics, Aviation Industry, CAAS, presented on an overview of the Aviation Industry in Singapore. He shared on Changi Airport's movement statistics, Changi Jewel, Terminal 4 and 5, as well as CAAS's e-freight@Singapore and e-Acceptance.

Ms Laura Lim, Senior Associate, CAG, spoke on the overview of Changi Airfreight Centre and provided statistics and facilities details of Singapore Changi Airport with new flights and City Links highlighted in the years of 2015 and 2016.

Mr Benjamin Lee, Manager, Logistics Department, JTC Corporation shared on Industrial Infrastructure Solutions such as Water Fab Park and Tuas Biomedical Park. He also focused on Airport Logistics Park of Singapore (ALPS) which is a Free Trade Zone development with CAAS.

Thai Delegates' Visit to Changi Airfreight Centre



A minute of silence as a sign of respect to the late King of Thailand Bhumibol Adulyadej.

It was a learning journey for the Thai delegates as they travelled through Singapore's Changi Airfreight Centre (CAC) to meet with the various government agencies, freight forwarders and ground handler.

DHL Express



Both Mr Samuel Lee and Mr Simon Koh, General Manager and Project Manager respectively, presented on DHL South Asia Hub and gave a tour to the Thai Delegates.

The 24-hour express hub facility is the industry's first fully automated express parcel sorting and processing system in the region.



SATS

Mr Wong Chee Meng, Senior Vice President, Cargo Services, spoke on the key facilities of the CAC and focused on the SATS Airfreight Terminals (AFTs). He also shared on the security and cargo technology involved.

The Thai Delegates visited the SATS Coolport and SATS eCommerce AirHub, which clearly showcased on the perishable handling and improvements in efficiency, space utilization and enhancing of consignment handling.



CEVA Logistics

Mr Cheong Chin Hock, Head of Airfreight Management, conducted the ground tour of CEVA Logistics's facility at ALPS for the Thai Delegates.

SAAA@Singapore Bowling 2016









It was a beautiful morning as SAAA@Singapore hosted yet another edition of its Bowling held at Civil Service Club@Changi on Sunday, November 20.

The event saw participants building up their camaraderie by getting to know each other a little better. The game was livelier than ever as they cheered and egged each other on.

Afternoon came too soon and Federal Express (S) Pte Ltd – Purple Rangers emerged as this year's Bowling Champion. Congratulations to FedEx and the other winners!

Results

Champion	Name	Game 1	Game 2	Game 3	Team Average	Team Total
(Team	Richard Sng	286	290	213		
gers (Te	Charles Cheng	190	183	125	200.3	2403
Purple Rangers (Name)	Norjan	259	156	193	200.0	
Purp	Helen Lau	207	140	161		









Air Cargo Terminal Shuttle: ACTS of Cargo-Pooling

ACTS project aims to optimize the outbound supply chain at Changi Airfreight by streamlining the delivery of loose export cargo from airfreight forwarder's facilities at ALPS, CAC CAB C, D, E and Megaplex to the airfreight terminals at SATS and dnata Singapore. Currently, there are 4 shuttle on Monday to Friday, and 2 shuttles on Saturdays. There is free activation of Sunday and Public Holiday shuttle service for participating forwarders with monthly 40,000 kg volume.

ACTS project started on 1st Aug 2016, and now there are 34 participating forwarders. Below are some comments from our participants.

"I am glad you had introduced ACTS to our company. This service has resolved our manpower issue which we had been facing all this while. Besides, it also provide us with consistency as well as smooth handling. We certainly hope that ACTS could extended their services for inbound clearance as well." Winne Tan, Planet Logistics.

"In the industry, many forwarders like CTI is facing difficulty to recruit staff for operation works. By outsourcing (transportation) part of our export function to ACTS, we can concentrate in what we can do best and be more efficient. So far the export transfer schedule has gone on smoothly. It has cut down a lot of bottlenecks for CTI and there is substantial saving by switching to ACTS. SAAA@Singapore can now look into offering its the members - Import Clearance Services for all inbound shipments." Billy Lim, CTI Logistics

"Very prompt and efficient so far." Parry Tan, GAC

"More flexible timing instead of fixed timing, competitive quotation & better relations with terminal handlers to reduce rejection of cargo." Jimmy Ler,

Logwin Air & Ocean.

SPRING Singapore has a grant support package for SME forwarders to encourage early adoption. First 20 SME get 70% grant support for 12 months, and the next 15 SME for 9 months, and the next 15 SME for 6 months. All capped at 60,000 kg per month. The first 10 non-SME get 30% discount for 12 months usage, capped at 60,000 kg per month.

Why Wait? Get into the ACTS of Cargo-Pooling and support the community project., For more information, please contact SAAA@Singapore at 65454721.

SAAA@Singapore Industry Updates (Past Events)

Supply Chain Asia Industry Night
Annual Awards Gala Dinner
2016











Supply Chain Asia Awards 2016 celebrate and recognise companies and individuals in a national level for their excellence and contribution to the growth and development of the supply chain and logistics industry.

28 award winners were honoured at the ceremony on 17 November 2016 at the Orchard Hotel in Singapore. Amongst them, Mr Steven Lee, Chairman of SAAA, was awarded for being the most inspiring Supply Chain Professional of the Year.

Congratulations to all Award Recipients!



Heartiest
Congratulations to
Mr Steven Lee

For being nominated as the "Most Inspiring Supply Chain Professional of the Year" for 2016

SAAA@Singapore Industry Updates (Past Events)



Congratulations

to

Goh Choon Phong

for being conferred the

Dwight D. Eisenhower Global Innovation Award

from

Chairman, Council Members & Management

SAAA@Singapore Industry Updates (Future Event)



(From left): Mr Patrick Han, Mr Heng Chiang Gnee, Mr Steven Lee.

A Global Vision of Prevention

3 – 6 September 2017 Sands Expo and Convention Centre, Marina Bay Sands, Singapore



XXI World Congress on **SAFETY & HEALTH**

of SAAA @ Singapore

AT WORK 2017



The XXI World Congress on Safety & Health at Work 2017 was announced at the WSHC Conference 2016 on 24 to 25 August 2016 at Suntec Convention Exhibition Centre.

Singapore is hosting the XXI World Congress on Safety and Health at Work in 2017, together with the International Labour Organization (ILO) and the International Social Security Association (ISSA) from 3 to 6 September 2017.

This will be the first time that the World Congress is held in Southeast Asia and the event serves as an excellent platform for the exchange and development of knowledge, practical ideas, practices and experience between the participants with the goal of promoting safety and health at work.

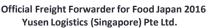
Members Update

Food Japan 2016

The 5th ASEAN Exhibition of Oishii Japanese Food & Beverage









Yusen Logistics (Singapore) Pte Ltd, a world-leading total logistics provider, had been appointed as the official freight forwarder, onsite logistics handler for this year's Food Japan 2016, ASEAN's largest dedicated showcase on Japanese food and beverages.

Food Japan 2016 took place at Suntec Singapore Convention & Exhibitor Centre from 27th to 29th October 2016.

Importation of food is a challenging task, whatever the region. Yusen Logistics has been providing reliable end-to-end transportation for participants in Food Exhibitions. Food Japan exhibitors value their practical expertise and consultancy services that they are able to deliver.

Yusen Logistics worked in close collaboration with other official vendors Pico Art and Lowe International Pte Ltd to ensure smooth and timely logistics movement on site, in a professional manner and making the event an overall success.

Yusen Logistics has also been engaged by their customer, a team of food culture and agriculture experts, as their official freight forwarder for fresh produce air-flown direct from assorting warehouses in Japan to Singapore. Yusen Logistics ships the fresh produce and deliver all the hand-picked agricultural goodness directly to homes in Singapore within 48 hours of harvest.

Official Freight Forwarder:



Upcoming Industry Events & Training Schedule





Date	Industry Event
January 11	LogTech Asia 2017
February 14 – 15	Virtual Reality Summit
February 14 – 15	Robouniverse Conference & Expo
February 21 – 22	Aviation Festival Asia
March 2 - 3	Last Mile Fulfilment Asia
March 15 -16	Logisym Singapore 2017
March 29 – 30	IoTAsia

*Information are deemed accurate at time of print and may still subject to changes .

SAAA Training Programs Schedule for 2017

Training	January	February	March
DG Regulations Initial Course	9 th – 13 th	6 th – 10 th	6 th – 10 th
DG Refresher Course	$4^{th}-5^{th}$	13 th - 14 th	13 th - 14 th
DG Regulations Awareness Course		15 th	
IATA Supply Chain and Transport Modes		6 th - 10 th	
Air Law: Overview of Warsaw Convention & Protocols and Montreal Convention		17 th	
Airfreight Forwarders Basic Course		$20^{th}-22^{nd}$	
Customer Service/Sales Course		23 rd - 24 th	



FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg

SAAA CARGO SERVICES PTE LTD

7 Airline Road, #04-05, Cargo Agents Building E, Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620 Fax: 65 6542 6820

SAAA@Singapore Christmas Wishes



Changi Airport Group Christmas Decorations



SAAA Upcoming Events

Mark Your Calendars UPCOMING 26 27 28 29 30



Valued Members, join us on 5 January 2017!



This event is on 17 January 2017, more details coming soon!



SAAA Lou Hei at Tanah Merah Country Club - 2 February 2017

1-Day On-Site Dangerous Goods Awareness Course



By SAAA Cargo Services Pte Ltd

Good News! We are currently offering a one-day on-site Dangerous Goods Awareness Course with a minimum pax of 15 to get started. Other than on-site training, this course is also available at our training centre for individuals.

We have provided training for companies in these three sectors: Manufacturing, Aerospace and Technology.

As of 2015, we have taught over 600 students for Dangerous Goods Courses.



A certificate of attendance will be issued for this Dangerous Goods Awareness Course. For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg

SAAA@Singapore Announcements



Payment via NETS available now at SAAA Permit Office

We have installed a NETS payment acceptance solution at our SAAA Permit Office located at Room 107, SATS Airfreight Terminal 3, Core H, Changi Airfreight Centre. This is in addition to the cash payment option.

This means you can also use ATM / Debit Card, NETS Flashpay Card and CashCard for payment for our services on TradeNet Permits, Certificate of Origins and Air Manifest. This will make the payment

NETS payment option is available effective 1st Dec 2016.



As an Association, SAAA@Singapore would like to show support to the SGSecure movement in a call to action for our community to unite in playing a part to prevent possible terrorist attacks and safeguard our way of life. Every member of the community must do his part by staving alert to ever-present security threats, staving united as one people during peacetime and in crisis, and **staving strong** to be resilient and bounce back quickly in a crisis.

Let's take the first step - We want to encourage our members, families and friends to download the SGSecure app and spread this awareness to your loved ones. The app allows you to receive alerts during major emergencies, seek assistance or provide information to the authorities. Check out the app's "Get Ready" e-learning tab for information and skills to protect yourself and others. There are also other available apps for download, such as the Police@SG app and myResponder app.

For more information on SGSecure, you may visit www.sgsecure.sg.

SAAA@Singapore Announcements

WIN a \$20 Fairprice Voucher*
by participating in
Our
'Spot the Difference'
Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaasin@saaa.org.sg by 16th February 2017.

Please state your name, organization, contact and email address in your submission.

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 Fairprice Voucher.





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- √ Efficient and professional service
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Email: benefits@arf.com.sg Web: www.arf.com.sg



We encourage YOU to participate in the current "Spot the Difference" game above!



ANSWERS
Did you get them right?



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