

PERSPECTIVES



@ Singapore



HIGHLIGHTS

ELP Completion Ceremony	4
Statistics	7
SAAA Events	9
Past Industry Events	14
Members Update	18
SAAA Upcoming Events	21

CONTENTS

04

Government Events /
News

07

Industry Statistics

09

SAAA Events

14

Industry Updates

18

Members update

20

Training Programs
Schedules

21

Upcoming Events

NOTE

EDITOR'S



Dear SAAA Members, Readers
and all,

Welcome to the first issue of
SAAA "Perspectives" 2017 – a

newsletter aimed at providing you with the on-goings in our
Aviation Industry.

2017 started off with a bang, with wonderful news evolving
around the Changi Developments. Changi Airport has been
named the world's best airport for the fifth consecutive year at
the 2017 World Airport Awards. In addition, Changi Airport's
future Terminal 5 will very likely be served by two MRT lines,
future Thomson-East Coast line and Cross Island Line, to
improve accessibility. According to Changi Airport Group, the
tonnes of air freight movements at Changi Airport has also
increased from 1.84M in 2015, to 1.97M in 2016. This sets the
momentum in high hopes that our 2017 would be good.

Not forgetting NS50 - a nation-wide celebration of 50 years of
National Service of our little Red Dot, we will be
commemorating NS50 through our events so do look forward
to what we intend to offer to lucky participants!

What are the events lined up for you?

There will be a Dangerous Goods seminar to be held on 21
April 2017 titled "Dangerous Goods Regulations Awareness
Seminar".

For Futsal enthusiasts, our long-awaited SAAA Futsal
Tournament 2017 is here! We look forward to have a fun time
with all of you once more at the tournament!

Warmest Regards,
"Perspectives" Editorial Team

MCI(P)089/06/2016
Editorial Team

Paul Teo	Deputy Chairman
Pauline Tok	Executive Director
Pammie Loh	Industry Engagement, Executive

Special Thanks to Our Contributors Team:
Changi Airport Group, ICA, WSH, dnata, Freightmen, SATS etc
Printed By KHL Printing Co Pte Ltd

"Perspectives" is published quarterly by SAAA@Singapore. The publisher and the editor are unable to accept any liability for errors or omissions that may occur, although every effort has been taken to ensure that all information is correct at the time of press. Material in Perspectives is copyright and cannot be reproduced in any form without the written permission of the editor.

SAAA Chinese New Year 2017



雞年快樂! Ji Nian Kuai Le! Welcome, Year of the Fire Rooster – a New Year for new beginnings!

*CNY Lion Dance Performance at
CAC & Prosperity Toss to
Government Agencies*



On this special occasion, SAAA@Singapore Council Executive Board and staff wishes our Community:

Best Wishes for the Year

祝你新年

Wishing you a Happy New Year

大吉大利 万事如意 : Good Fortune, Great Profit & May all your hopes be fulfilled
 富贵吉祥 招财进宝 : Riches, Honour, Luck and attract more wealth and treasures
 财运亨通 步步高升 : Luck for wealth is prosperous and be promoted step by step
 生意兴隆 东成西就 : Booming business and success in anything you do

恭喜发财!





May you be happy and prosperous, Gong Xi Fa Cai!

Government Events / News – WSG & MOE



Career Support Programme

The Career Support Programme encourages employers through salary support to offer suitable job opportunities to eligible Singaporean PMETs and tap on the wealth of experience they bring to the workplace.

WHAT DOES CSP COVER?	SALARY SUPPORT FOR FIRST 6 MONTHS	SALARY SUPPORT FOR NEXT 6 MONTHS	WHO CAN REGISTER?
PMETs WHO ARE ≥50 years old LTU or made redundant 	40% salary support, capped at \$2,800/month	20% salary support, capped at \$1,400/month	 Singapore registered company
PMETs WHO ARE 40 – 49 years old LTU or made redundant <40 years old LTU & made redundant 	20% salary support, capped at \$1,400/month	10% salary support, capped at \$700/month	 Employ eligible Singapore Citizen with minimum gross salary \$4,000/month for at least 12 months

*LTU (Long-term unemployed): Unemployed for 6 months or more

Note: For Singaporeans only. For more information on CSP, please visit www.gov.sg/csp_employers

Information correct at time of circulation.



ELP Completion Ceremony

15 companies supported the Skillsfuture Earn and Learn Programme (ELP) and finally, the day came which showcased the fruition of the hard support – to witness the graduation of 35 participants in the Logistics ELP.

The ELP Completion Ceremony for Logistics was held on 4 January 2017 (Wednesday) at The Republic Polytechnic Cultural Centre (TRCC) Studio. The Logistics ELP allows companies to gauge the potential of young talents and make longer-term plans for succession planning and talent development while, on the other hand, the participants will gain exposure and expertise in the relevant sectors through on-the-job training, in combination with their classroom lessons. This is a great head start to improve the quality of talents in the logistics industry.

Government Events / News – NTP

Bringing the National Trade Platform to life

In building the National Trade Platform (NTP), the project team continued to collaborate with representatives from industries, developers, as well as government agencies to co-design the NTP.

NTP website user experience

More than 20 sessions were held in November 2016 with developers, current TradeNet and TradeXchange users, business development executives, and business owners.

The participants were invited to preview the wireframes – consisting of images that display the functional elements of the NTP website – and asked to complete a series of tasks, such as activating an account, submitting a TradeFIRST assessment, and viewing a company profile.

The feedback from these sessions will be incorporated in the new NTP design for enhanced user experience.

Ensuring Business Continuity

To ensure business continuity when the NTP is launched, the team has engaged the TradeNet front-end solution providers, TradeXchange value-added service providers, and various competent authorities early.

Besides validating their needs with the new NTP functionalities, the team is also working closely with them to ensure the smooth transition of the existing Business-to-Government permit-related services, and adding Business-to-Business value-added services to the new platform.

Focus Group Discussions & Innovation Workshops

Over 50 participants from multinational companies, small and medium-sized enterprises, and trade finance organisations took part in the multiple focus group discussions and workshops. The participants shared their business challenges and suggested how the NTP can help to improve their operational efficiency.

Building the NTP Developer Community

The NTP Team had engaged developers, both professionals and representatives from institutes of higher learning, to co-design the open innovation platform. Valuable insights were provided on industry practices that will help nurture a vibrant developer community on the NTP.



◀ Developers were introduced to the proposed NTP developer community.



Focus group discussions were also held with representatives from the trade and logistics sectors to gather feedback on the design of the key platform capabilities for the NTP.

Join us – be a part of the collaboration!



To provide feedback or suggestions of application programming interfaces (APIs) that you would like available on the NTP, contact the project team at Customs_NTP@customs.gov.sg. For more information on the NTP, including news and events, visit the NTP microsite at <https://www.customs.gov.sg/about-us/national-single-window/national-trade-platform>.

SGSecure for Workplaces -MOM



Workplace Resilience

"It is no longer a question of whether an attack will take place, but really, when is an attack going to take place in Singapore and we have to be prepared for that."

- Mr K. Shanmugam, Minister of Home Affairs

With the rising terrorism threats globally, businesses, being the key driver of Singapore's economy, need to be prepared and resilient in face of any workplace crises, including terror attacks. Hence, the workplace domain needs to stand united in our efforts to safeguard our lives and our workplaces against terrorism. There is a part for everyone in preventing terrorism and handling terrorism when it happens.



Be VIGILANT

Be *attentive* to activities and behaviour within your workplace that may be indicators of radicalization, e.g. people who

- Express the belief that violence is justified and who idolise, or sympathise with terrorists and their causes
- Try to influence others to support terrorism and/or participate in terrorist activities
- Display insignia or symbols in support of terrorist groups

Be *alert* to tell-tale indicators of suspicious or intent.

- Anyone who acts to hide his identity, purpose of visit, or objects on his body
- Anyone loitering for an extended period of time
- Any item left unattended in public areas, or abandoned in ways that seem out of place

Be *involved* as 'eyes and ears' on the ground and report any suspicious behaviours.

Do not approach the suspicious persons or touch the suspicious items. Inform the security officer or call the Police (999/ SMS 71999) for urgent assistance.

For more info, visit www.sgsecure.sg



Be COHESIVE

Acts of terror threaten to weaken our society's social fabric. Fostering an inclusive work environment and cohesive workforce during peacetime will help us weather crises.

- Be *involved* by organizing and participating in activities that promote intercultural exchange and bonding
- Inculcate values like respect, harmony and cooperation, e.g. by making them part of your organization's mission, vision or corporate values
- Ensure fair, consistent and transparent employment practices

Be RESILIENT

Organisations:

Safeguard your organisation's assets by ensuring your crisis response and business continuity plans take into account key areas such as People, Processes, Physical Assets and Information. Selected employees can also be trained on relevant skills to address the psychological, emotional and social impact of terrorism.

Individuals:

All employers and employees should be prepared in times of crises. In the rare event of a firearms or weapons attack, know and apply "Run, Hide, Tell" and Improvised First Aid Skills "Press, Tie, Tell".



Statistics

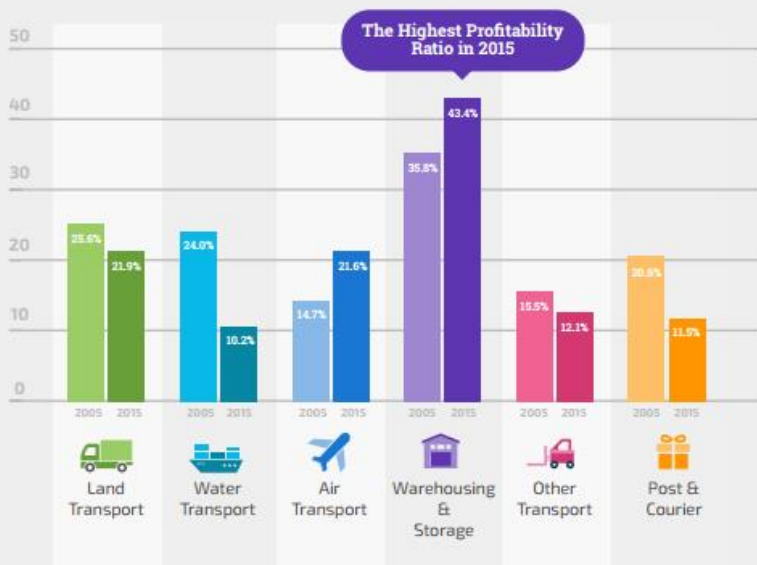
Current Pulse of the Air Freight Industry

Item Description	2015 (Jan - Dec) Total	2016 (Jan - Dec) Total	YTD Variance Amount	YTD Variance %	2015 Monthly Average (Jan- Dec)	2016 Monthly Average (Jan- Dec)
Export Air Volumes	837,790	885,434	47,644	0.0569	69,816	73,786
Import Air Volumes	1,015,296	1,084,000	68,704	0.0677	84,608	90,333

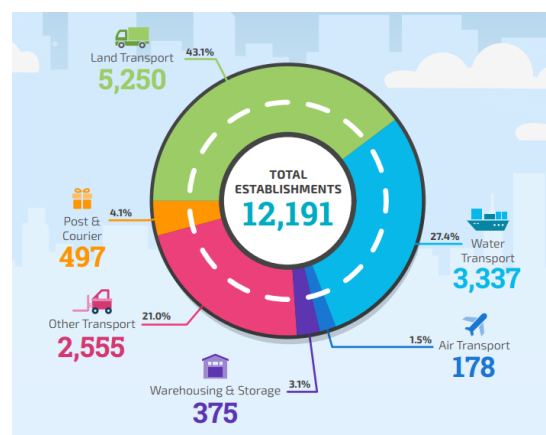
Current Pulse of the Ocean Freight Industry

Item Description	Jan-Dec 2015	Jan-Dec 2016	YTD Variance	YTD Variance (%)	Monthly Average 2015 (Jan - Dec)	Monthly Average 2016 (Jan - Dec)
Total Cargo ('000 Tonnes) (Thousand Tonnes)	575,846.00	593,296.70	17,450.70	0.03	47,987.17	49,441.39
Cargo (General) (Thousand Tonnes)	361,858.50	353,243.50	(8,615)	-0.02	30,154.88	29,436.96
Cargo (Bulk) (Thousand Tonnes)	213,987.30	240,053.30	26,066	0.12	17,832.28	20,004.44
Cargo (Oil-In-Bulk) (Thousand Tonnes)	195,836.80	221,413.50	25,576.70	0.13	16,319.73	18,451.13
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	380,009.00	371,883.40	(8,125.60)	-0.02	31,667.42	30,990.28
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	30,922.40	30,903.60	(18.8)	-0.001	2,576.87	2,575.30
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	45,155.60	48,614.50	3,458.90	0.08	3,762.97	4,051.21

PROFITABILITY RATIO¹, 2005 & 2015

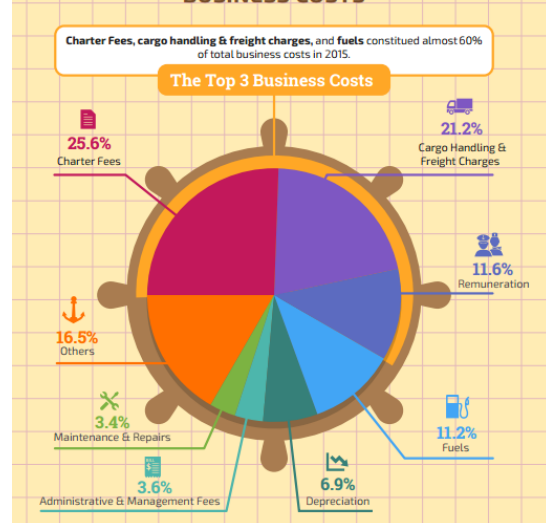


Source: Statistics Singapore



Source: Statistics Singapore

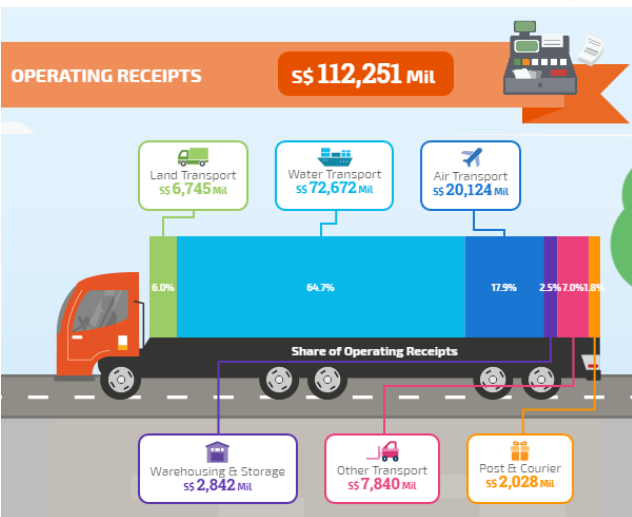
BUSINESS COSTS



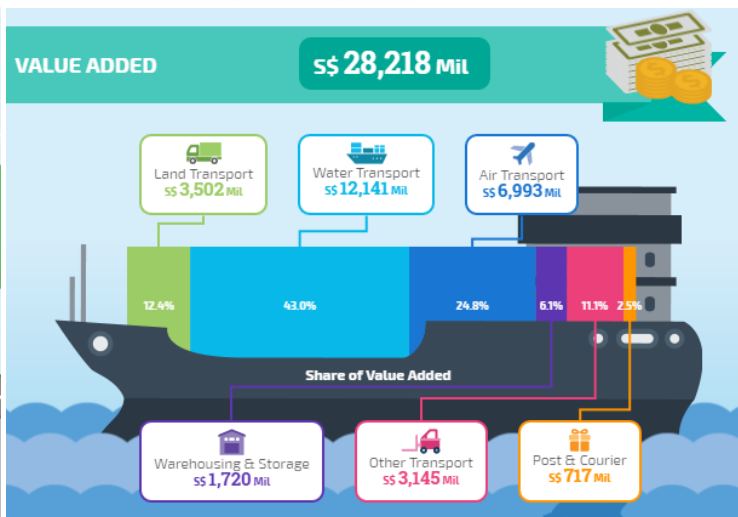
Source: Statistics Singapore

Statistics

Air Transport Perspective 2015



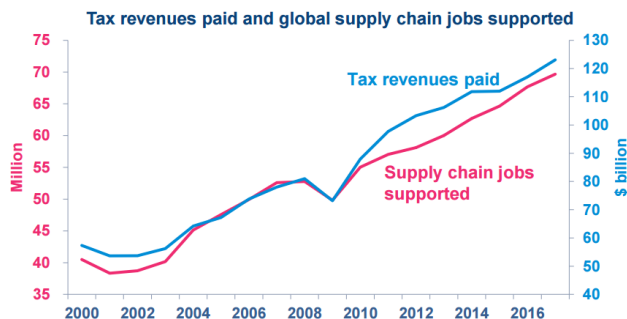
Source: Statistics Singapore



Source: Statistics Singapore

Air Transport Perspective 2016

Creating value for the wider economy



Source: IATA Economic Performance of the Airline Industry – end year 2016 report

Boosting trade and tourism



Source: IATA Economic Performance of the Airline Industry – end year 2016 report

Air Transport Perspective 2017

Air Cargo accounts for around **35%** of the total value of goods traded globally.

Airlines are expected to operate **38.4 million** Flights in 2017, up **4.9%**

The value of trade carried by air transport in 2017 is expected to be **\$5.7 trillion** **4.9%** increase on 2015.

Source: IATA Economic Performance of the Airline Industry, December 2016 report

SAAA@Singapore AGM 2017



@ Singapore

43RD ANNUAL GENERAL MEETING THURSDAY, 5 JANUARY 2017

HELICONIA ROOM, TANAH MERAH COUNTRY CLUB



SAAA held the 43rd Annual General Meeting (AGM) at the Tanah Merah Country Club (Garden course) on 5 January 2017.

Mr Steven Lee, Chairman of SAAA, commenced the meeting and made a mention of the launch of the Industry Transformation Map (ITM) for the logistics sector to capture growth opportunities amidst the constant challenges.

He also highlighted on the Budget 2017, where government has sought for feedbacks from public and trade associations via the government feedback unit, REACH: www.reach.gov.sg/budget2017. He had encouraged for more support for the Air Cargo Terminal Shuttle (ACTS) project, which was rolled out by SAAA@Singapore, with the use of the Local Enterprise and Association Development (LEAD) scheme.

There was much exchange between Mr Stanley Ong of K.C.Dat Freight Solutions Pte Ltd and Mr Lim Jen Howe of the certified public accounting firm Thong & Lim on matters such as the explanatory notes for costs and purchases, audit fees and dividend income.



Mr Stanley Ong,
K.C.Dat Freight Solutions
Pte Ltd



Mr Lim Jen Howe,
Thong & Lim



Operational & Human Resource Excellence Booster 2017

Operational & Human Resource Excellence Booster 2017



Mr Steven Lee,
Chairman, SAAA@Singapore



Mr Sam Luo, Senior Manager,
Manufacturing Division, WSG



Ms Janet Ma, Campaign Manager,
IATA Singapore

On 17 January 2017, over 70 attendees gathered for SAAA Seminar held at Singapore EXPO's Convention Wing, Max Atria.

It was themed 'Operational & Human Resource Excellence Booster 2017'.

Mr Steven Lee, Chairman of SAAA@Singapore, delivered the welcome address and highlighted on the importance of the ability to change and adapt, alongside the World affairs and be in control of our company's developments.

Mr Sam Luo presented on the Workforce Singapore.

Professional Conversion Programme – Companies can attract, develop and retain local talents at lower cost while possibility of funding can be provided in terms of salary and course support.

Lean Enterprise Development Scheme – is a tripartite effort to help organizations be more manpower-lean, build a stronger Singaporean core of workers and develop higher quality of workforce.

Ms Janet Ma shared about the IATA Multilateral e-AWB Agreement.

The Multilateral e-AWB Agreement provides the legal framework for parties to conclude cargo contracts by electronic means. This will not alter the conditions of both contract and carriage.

Step 1: Joining
Both Airlines
and Freight
Forwarders
join the
Agreement

Start to do e-AWB

Step 2:
Bilateral
discussions on
locations and
start dates.
Airline sends
'Activation
Notice' to
confirm

Operational & Human Resource Excellence Booster 2017

PHOTO: Interactive group
Discussion for International SOS



Mr Samuel Seah, Manager,
Communications, Outreach &
International, PDPC



LTC Ang Ai Hua, Head
Outreach and Engagement,
Ministry of Defense



Dr Akiko Nomura, Medical Director,
International SOS and Mr Aditya Luthra,
Regional Security Information Manager,
International SOS and Control Risks

Mr Samuel Seah provided an overview of Personal Data Protection Commission.

Organizations have a protection obligation for their personal data (PD) and it becomes essential that security arrangements are made to prevent unauthorized access.

For a start, organizations can take stock of their personal data inventory, proceed to appoint a Data Protection Officer (DPO) and implement data protection policies.

LTC Ang Ai Hua spoke of her role in employers engagement and shared on the MINDEF CTRC - a Career Transition Resource Centre that provides value-added services to transiting servicemen and employers who are keen to tap on the pool of talents.

She encouraged organizations to attain the NS Mark - a national level accreditation scheme that recognizes business with policies and human resource practices that support National Service (NS) and Total Defence (TD).

Dr Nomura and Mr Luthra presented on 'Managing travel-related risks faced by your employees'.

They highlighted on the importance of a proactive risk mitigation - which will result in lower costs and disruptions with a risk management model set in place.

Prior to travel aboard, an appropriate health risk assessment could have also prevented at least 36% of health events occurring to travelers.

Economic Outlook 2017



Networking Lunch



Economic Outlook – Hope and Uncertainty

Increased global uncertainties may create headwinds for Singapore—such as the weak international trade and heightened uncertainty about policy direction in major economies of US and China—tailwinds, if the advanced countries' problems are tackled and economies spring back to life. But it's not easy to forecast the future of Singapore, let alone on other countries (i.e, Brexit) and we should stand ready as industry leaders to deal with the challenges of headwinds—and even the challenges of stronger tailwinds.

We need to build up a culture of resilience. For the purpose of charting a clear direction to constructively catalyze organizations to the mission of sustainable economic growth, SAAA@Singapore took the lead to gather the presence of prominent member leaders to a lunch session titled, 'Economic Outlook 2017', held at Tanah Merah Country Club on 24 March 2017.

This was a rare opportunity for the top leaders to glean interesting economic insights from a renowned speaker, Dr Tan Kee Wee, Founder and Principal Partner of Weyhills Econometrics. Dr Tan had formerly been on 938LIVE Money Talks and it was an honour to invite him to share



PHOTO: Dr Tan Kee Wee

Economic Outlook 2017



NS50 Celebrations

In conjunction with Economic Outlook 2017, SAAA@Singapore celebrates together with the Nation on NS50 and it was a pleasant surprise to the special guests on the Grand Lucky Draw at the Economic Outlook 2017.

Congratulations to the Grand Lucky Draw Winners!

in person with the management leaders. It was also strategic and crucial to expose the leaders on the impact intensity of China's One Belt, One Road Initiative on Singapore's Trade and Shipping, as well as an analysis of global economies and the outlook of bonds for this year, 2017, amidst the rising interest rates.



PHOTO: Mr Ng Chin Beng

Mr Ng Chin Beng, SAAA@Singapore, Project Manager, shared on the Air Cargo Terminal Shuttle (ACTS) project with the audience to rally support for the community initiative.

SAAA@Singapore had implemented the ACTS project since August 2016, as a community project to help address some of the inefficient on-airport transport situation such as low load factor, uncoordinated and unconsolidated deliveries between the freight forwarders and air freight export terminals. There are currently a total participation of 43 forwarders. Overall, the lunch session was well received with over 100 participants present.



**Mr Teo Boon Ling,
Cargo Community
Network**



**Mr Ng Kim Han,
Yusen Logistics
Singapore Pte Ltd**



**Ms Stephanie Khoo,
Quickflo Logistics
Pte Ltd**



SAAA@Singapore Industry Updates (Past Events)

Let's Talk Cargo



CAG Mr Ho Beng Huat hosted lunch for the speakers for the 'Let's Talk Cargo' Event.

Changi Airport Group (CAG) held another session of "Let's Talk Cargo" event on 26 February 2017 at Crowne Plaza, Changi Airport.

The event serves as a platform to bring together Changi Airport's air cargo partners for industry networking. Guests speakers were also invited to share with the aviation community on aviation-related topics which were well received by the participants.

One Changi Annual Airport Celebration



In appreciation to the service heroes of Changi Airport, as well as to the ONE Changi partners, which Changi Airport Group has seen closer collaborations and greater engagement, One Changi Annual Airport Celebration saw selected individuals who earned these awards through going the extra mile in providing exceptional service.

Congratulations to the Award recipients!

Changi Airport launches Living Lab to create next generation of solutions for the airport



On 5 January 2017, Changi Airport Group, in partnership with the Singapore Economic Development Board (EDB), launched the 'Changi Airport Living Lab Programme'.

With the support of Civil Aviation Authority of Singapore (CAAS), the Living Lab Programme sets the stage for CAG to work in collaboration with innovation-driven companies and startups to develop and deploy

innovative solutions on technology areas such as automation and robotics, data analytics and the internet of things, non-intrusive security technologies and smart infrastructure management. This sets to drive innovation towards the development of cutting-edge technologies for the airport.

Through this programme, Changi Airport also aims to forge win-win collaborations with its innovation partners, allowing them possibilities of a head start in entries to new market opportunities and scaling up their solutions to compete globally.

SAAA@Singapore Industry Updates (Past Events)

SCCCI's 59th Council Installation Ceremony



DPM Teo Chee Hean was the guest of honour of SCCCI's 59th Council Installation Ceremony on 15 March 2017. He spoke on the Trade Associations and Chambers playing an important role in the Future Economy, and helping their members to transform, innovate and move into new markets.

The newly elected SCCCI president, Mr Roland Ng took over from Mr Thomas Chua. Mr Roland Ng led all the members of the 59th Council in an oath taking and signing ceremony.

SCALA Inaugural Board of Advisors' Meeting



Chairman Mr Steven Lee, together with Board Members of the SCALA Advisory Board.

On 10 February 2017, SCALA held its board meeting at Supply Chain City. One of the discussion topics involved the Logistics Professional Conversion Program (PCP) with 70% course fee subsidy by WDA. This is a workplace training-centric programme that aims to equip trainees with practical logistics and supply chain skills and knowledge in a real-time operating environment provided by YCH Group, at their Supply Chain City, located at 8 Bulim Avenue.

SICC 180th Anniversary Gala Dinner and Awards Ceremony



SICC celebrated 180 years of collective services by the Chamber and its members to the business community in Singapore on 24 March 2017.

There were more than 700 attendees, and the event was graced by guest of honour, Mr Teo Chee Hean, Deputy Prime Minister and Coordinating Minister for National Security.

Inter-Airport South East Asia



On 15 – 17 February 2017, over 100 of the world's leading airport equipment suppliers and thousands of airport professionals congregated at Singapore EXPO to engage in discussions and discover on the latest trends technologies and enhancements to improve the operational efficiency of airports within the region. Strongly supported by the Civil Aviation Authority of Singapore (CAAS) and by the Airports Council International Asia-Pac, inter airport is to help airports enhance their operations and provide all the tools needed for the forthcoming rapid expansion of airports across South East Asia.

SAAA@Singapore Industry Updates (Past Events)

Certis Cisco Aviation Security Excellence Night



(From left): APD Commander Assistant Commissioner Cheong Chee Ming, Chairman Mr Steven Lee, SAC Zuraidah Abdullah and Commanders from Certis Cisco.

Staff are an important assets and developing them is critical. This is proven in a supportive display of appreciation by Certis CISCO through a memorable Awards dinner as its staffs bagged various awards at the Certis CISCO Aviation Security Excellence Award 2016 held at Changi Airport on 7 February 2017 for their excellence in service and contribution.

Dialogue with Minister for Manpower on MOM's 2017 Initiatives



The Singapore National Employers Federation (SNEF) and the Singapore Business Federation (SBF) organized the dialogue with Minister for Manpower Mr Lim Swee Say on MOM's 2017 initiatives on 15th March at Raffles City Convention Centre.

The key initiatives include creating quality jobs for Singaporeans; helping Singaporeans take on new jobs; strengthen local-foreign workforce complementarity; enhance the employment protection framework and enhance retirement adequacy for Singaporeans.

Singapore Budget 2017



PHOTO: The lively Q&A panel session moderated by Mr Ho Meng Kit, CEO of SBF, with representatives from MOF, SPRING Singapore and the Info-communications Media Development Authority

Singapore Business Federation (SBF) held a Budget 2017 Briefing for Trade Associations and Chambers (TACs) at the Treasury on 28 February 2017. The event was well attended by 140 TAC representatives from 51 TACs.



Some of the key factors shared in this briefing include strengthening support for the "Adapt and Grow" initiative and the Career Support Programme, enhancement of the Corporate Income Tax (CIT) Rebate, introduction of the SME go Digital and Global Innovation Alliance and numerous other resources to encourage companies to build deeper capabilities and embrace technology to move forward.

During the Q&A panel session, where the TACs shared with the Government representatives their feedback and queries on Budget 2017, SAAA Chairman Steven Lee had raised concerns on manpower shortage and high operational costs in the Aviation Industry.



SAAA@Singapore Industry Updates (Past Events)

HK Security Bureau



It was an honor to meet up with the Hong Kong Security Bureau.

The Hong Kong Security Bureau is responsible for a wide-ranging policy portfolio, from the maintenance of law and order, exercising effective and efficient immigration and customs control, rehabilitating offenders and drug abusers, and providing swift and reliable emergency fire and rescue services. These services are essential in a modern society, and amongst the core of Hong Kong's positioning as "Asia's World City".

Music in the Garden Concert

at the Royal Thai Embassy, 25 March 2017

In celebration of the new Embassy Garden at Orchard Road, the Thai Embassy held a concert, titled "Music in the Garden".

This was performed by the Royal Thai Naval Academy and the concert was attended by more than 450 guests.



We would like to take this opportunity to congratulate the Royal Thai Embassy on the new Launch.

SAAA@Singapore Industry Updates (Future Events)

bizSAFE Convention 2017 startSafe Scheme

Held for the 9th consecutive year, the bizSAFE Convention 2017 celebrated the achievement of the bizSAFE community and served as a platform to heighten awareness of workplace safety.

Minister of State for Manpower Sam Tan had mentioned that it is essential that everyone adopt a mindset that all injuries and ill health at work can be prevented and that accidents could have been prevented with proper risk assessment and management.

Hence, the WSH Council will roll out the startSafe programme whereby safety experts will be sent to 1,000 small and medium-sized enterprises in the next 12 months to help them identify safety lapses. The SMEs will be from sectors such as wholesale and retail, food and accommodation services, and business services.



Chairman Mr Steven Lee, together with bizSAFE Exemplary Winners.

Members Update

HANKYU HANSHIN

Hankyu Hanshin partners Changi Foundation

on Job Attachment Programme at Changi Airfreight Centre



Hankyu Hanshin, in partnership with Changi Airport Group (CAG) and Northlight School, had engaged on the 5-Day job Attachment Programme to mentor specially-selected students in their Megaplex Warehouse premise from 3 to 7 October 2016.

From the beginning of the year, Hankyu Hanshin was involved in early exploratory discussions to take on the detailed curation of the students' roles and responsibilities for sizing up a suitable work scope and subsequently developing areas of interest for the engagement of the NorthLight School students.

Mr Sam Choo, Senior Operations Manager at Hankyu Hanshin also took on the mentorship role for the students and personally administered the programme for students for the entire period.

The students, Dexter and Aiman, were ecstatic to join the programme. Over the 5-day programme, both students experienced initiating tasks such as the preparation of import, export documentation, packing, counting and sorting of cargo. They were also given a brief overview of the tools and machinery relevant to cargo-related work and rated the overall hands-on and authentic experience as positive.

The 5-Day Job Attachment Programme looks to be a regular mainstay in Changi Airfreight Centre moving forward. Changi Foundation and Air Cargo Operations programme office welcomes air cargo partners and well-meaning mentors to join CAG in 2017 for the programme.

“

I am glad that we were able to successfully link up both Hankyu Hanshin and NorthLight School on such a meaningful platform. The well-designed programme and the excellent facilitation by Hankyu Hanshin and the appointed mentor (Mr Sam Choo) have definitely piqued the students' keen interests in the cargo industry and air cargo related occupations and will definitely go a long-way in shaping the student's career preference in the future.

Mr Jonny Tan - Assistant Manager,
Air Cargo Operations Office

”



Dexter and Aiman hard at work during the attachment programme.



Preparation of import/export documentation – physical hands-on activities

About the 5-Day Job Attachment Programme (JA)

As part of CAG's corporate social responsibility (CSR) programme, the JA is specially organized by Changi Foundation (CAG's philanthropic arm) for NorthLight School's graduating students who are due to enter the workforce soon.

The JA specially targets companies and partners within the airport community to equip students with related hands-on working experience and 'job-ready' skill sets so that they may seamlessly transit to the working world in the near future.

Members Update



Yusen Logistics awards Swisslog automated warehouse contract in Singapore



Swisslog's Innovative AutoStore solutions to double the volume of storage capacity within the current footprint at Tuas Warehouse.

The autonomous robots, which sit on the top of an aluminum grid as part of the innovative storage system, is expected to go into operation in 2017. A joint effort between Yusen Logistics and Swisslog, the warehouse sited in Tuas will be equipped with the innovative AutoStore system to serve multiple customers under one roof and to cater to their growing needs.

This investment is one of the many innovations Yusen is embarking on to become a truly global total logistics provider. The AutoStore System will enable Yusen to deliver five times more put-away and retrieval throughput without increasing current operating headcount cost and doubles the storage volume in the same storage space of the warehouse.



(From left): Mr Lloyd Wee, Mr Koh Seng Teck, Mr Ng Kim Hung, Dr Christian Baur, Mr Francis Meier and Mr Kee.

Yusen Logistics, a leading provider of contract logistics and air/ocean freight forwarding has engaged Swisslog Warehouse & Distribution Solutions to provide the innovative AutoStore Automated System to our customers in Singapore.



KUEHNE+NAGEL

*for being conferred the
First Logistics Provider
receiving CEIV Pharma accreditation
for KN PharmaChain network*

*from
Chairman, Council Members & Management
of SAAA @ Singapore*

Upcoming Industry Events & Training Schedule



Date	Industry Event
April 15 – 16	Air Freight Logistics Vietnam 2017
April 19 – 20	Seamless 2017
April 27 – 29	Asia Cold Chain Show 2017
May 16 – 17	The 4th MENA Cold Chain Forum
May 17	LogiSYM 2017
May 25 – 26	Supply Chain Innovation Summit 2017 China Focus
June 20 – 22	LogiMAT China

*Information are deemed accurate at time of print and may still subject to changes .

SAAA Training Programs Schedule for 2017

Training	April	May	June
DG Regulations Initial Course	24 th – 28 th	22 nd – 26 th	12 th – 16 th
DG Refresher Course	18 th – 19 th	18 th – 19 th	27 th – 28 th
Customer Service/Sales Course	10 th – 11 th		1 st – 2 nd
Air Law : Overview of Warsaw Convention & Protocols and Montreal Convention	7 th		9 th
Airfreight Forwarders Basic Course	4 th – 6 th		6 th – 8 th



FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg



SAAA CARGO SERVICES PTE LTD

7 Airline Road, #04-05, Cargo Agents Building E,
Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620

Fax: 65 6542 6820

SAAA Upcoming Events



1



Join us on 21 April 2017,
more details to come!

2



Register now! SAAA Futsal Tournament
2017 will be on 21 May 2017.

1-Day On-Site Dangerous Goods Awareness Course

JOIN US



MANUFACTURING
SECTOR

CUSTOMERS'
ON-SITE

TECHNOLOGY
SECTOR

AEROSPACE
SECTOR

By SAAA Cargo Services Pte Ltd

Good News! We are currently offering a one-day on-site Dangerous Goods Awareness Course with a minimum pax of 15 to get started. Other than on-site training, this course is also available at our training centre for individuals.

We have provided training for companies in these three sectors: Manufacturing, Aerospace and Technology.

As of 2015, we have taught over 600 students for Dangerous Goods Courses.



A certificate of attendance will be issued for this Dangerous Goods Awareness Course.
For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg.

SAAA@Singapore Announcements

Case Study - Collision between Prime Mover and Motorcycle

Description of Incident

A prime mover was waiting to make a right turn at a traffic junction. Unaware to the driver, a motorcycle had come alongside on the left of the prime mover and stopped in front of it. As the prime mover moved forward and made its turn, it hit the motorcycle, throwing the motorcyclist and his pillion off their seats. The motorcyclist was then run over and killed by the prime mover's wheel, while the pillion escaped with some abrasion injuries.



1. Deceased's motorcycle pinned under the prime mover.

Findings

At the passenger side of the prime mover, the windscreen was pasted with road tax discs and the dashboard was piled with documents. These items obstructed the driver's sight, denying him a clear view of what was in front of the prime mover. The driver's view was further hampered by his physical height which was below 1.6 metres.

Causal Analysis

- Evaluation of loss – One motorcyclist killed.
- Type of contact – Front-to-rear vehicle collision.
- Immediate cause – Failure to notice motorcycle.
- Basic cause – Driver's view was obstructed by documents placed on the dashboard and road tax discs pasted on the windscreen.

Recommendations

- Ensure that the driver has a clear view of his surroundings from the cabin
- Adjust the rear and wing mirrors for better visibility of the vehicle's surrounding
- Install in-vehicle camera units to minimise the number of blind spots

To download the Logistics and Transport Case Studies booklet, please visit WSH Council's website at www.wshc.sg.



WIN a \$20 Fairprice Voucher*
by participating in
Our
'Spot the Difference'
Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaasin@saaa.org.sg by 20th May 2017. Please state your name, organization, contact and email address in your submission.

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 Fairprice Voucher.



SAAA@Singapore Announcements

Changi's T5 likely to be served by 2 MRT Lines

It was first revealed by Transport Minister Khaw Boon Wan in July at an MRT groundbreaking ceremony that there was a possibility to extend the new lines to Changi Airport.

Now, the plans is for future Thomson-East Coast and Cross Island lines to be linked to the new maglev terminal, Terminal 5. Thomson-East Coast Line is scheduled to open in stages from 2019 to 2024 whereas Cross Island Line is targeted to be completed by 2030. This is to improve accessibility to travelers and visitors.

Building a station at Changi East's future industrial zone would be a boon for airport workers too, said Singapore Aircargo Agents Association Chairman, Mr Steven Lee.

New Speed Camera deployed at Tanah Merah Coast Road

The Average Speed Camera (ASC), a new speed camera system, will be introduced along the 5km Tanah Merah Coast Road next year. This is to heighten awareness and consciousness of speeding and curb dangerous driving behaviors.

The ASC tracks the vehicle on radar when it enters monitoring zone and computes average speed of a vehicle by calculating distance travelled against time. The technology used in the ASC can distinguish violations by normal vehicles from heavy vehicles.

Motorists will need to be more careful and vigilant in keeping to the speed limit of 70kmh, especially when travelling in a zone monitored by an ASC.



Are your FOREIGN WORKERS Insured?



ARF's Foreign Workers Medical Insurance Program

- ✓ Very competitive premium
- ✓ Efficient and professional service
- ✓ Enhanced coverage
(wider cover than the minimum required by MOM)

**Contact Us Today For Any Enquiry
Or A Non-Obligated Quotation!**

7 Maxwell Road #01-100
Annexe B MND Complex
Singapore 069111

Tel : 6592 5590
Fax : 6224 4742
Email: benefits@arf.com.sg
Web : www.arf.com.sg



Congratulations to
Stephanie Png – SIA Cargo Pte Ltd
Chitra Muthu – SIA Cargo Pte Ltd
**Mei Siew Lim – Infocomm Media
Development Authority**
our winner of the previous
“Spot the Difference” game!

We encourage YOU to participate in the current “Spot the Difference” game on the previous page!



ANSWERS

Did you get them right?



TRANSPORT YOUR PHARMACEUTICAL GOODS SWIFTLY, SAFELY.

PHARMACEUTICAL COOLCHAIN BY SINGAPORE AIRLINES CARGO.

With Pharmaceutical Coolchain, your pharmaceutical transportation needs are in good hands. Our temperature-controlled cold chain service is specially designed for the pharmaceutical industry. From containers fitted with thermostat control technology to 24/7 online shipment tracking, we'll ensure the shelf life of your pharmaceuticals, from start to finish. Visit www.siacargo.com for more.