# PERSPECTIVES



@ Singapore









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SAAA@Singapore Quarterly Newsletter (Apr - Jun 2017)

# Something to chew

### on first.....

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**Y** 

Dear SAAA Members, Readers and all,

Welcome to the second issue of SAAA "Perspectives" 2017 –

a newsletter aimed at providing you with the on-goings in our Aviation Industry.

We are pleased to announce on our duo launches of both the ACTS IT Platform (Air Cargo Terminal Shuttle) and the Professional Conversion Programme (PCP) for Airfreight Officer and Airfreight Executive on 21 June 2017. For more information on the PCP, you can read on the details at <a href="http://www.saaa.org.sg/training/our-courses/">http://www.saaa.org.sg/training/our-courses/</a>.

Further to this, we would also like to take the opportunity to congratulate Team Aramex for the hard-fought battle to emerge as this year's Futsal Champion!

Not forgetting SAAA's celebration of NS50 with the nation – we are still handing out the NS50 Flashpay cards at our Grand Lucky Draws in our events. Look out for them, you could be next to receive the limited edition cards!

What are the events lined up for you?

Aviation Open House is coming upon us on the tentative dates of 24 to 26 August 2017. SAAA will be setting up a booth at the event so do visit us!

And, on 19 September 2017, we are organizing an SGSecure event to heighten awareness in our community about security threats and how we should respond to them. Look forward to more details!

Warmest Regards, "Perpectives" Editorial Team

MCI (P) 159/04/2017 Editorial Team

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Special Thanks to Our Contributors Team:

Changi Airport Group, ICA, WSH, dnata, Freightmen, SATS etc

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#### Government Events / News – Congratulations Messages

Congratulations
To
Mrs Josephine Teo

on he<mark>r promot</mark>ion to
Minister in the <mark>Prime Minister's Office &
Second Minister for
Manpower and Foreign Affairs</mark>

From
Chairman,
Council Members & Management
of SAAA@Singapore



Congratulations
To
Goh Choon Phong
of Singapore Airlines Group

on being conferred the
Outstanding Chief Executive Officer
of the Year in the
Singapore Business Awards 2017

From Chairman, Council Members & Management of SAAA @Singapore



### Government Events / News - CNB & ICA

# Home Team Show and Festival 2017

3 - 7 May 2017

In celebration of NS50, The Home Team Show and Festival 2017 showcased the work of the its agencies like the police force, Central Narcotics Bureau (CNB) and Singapore Prison Service.

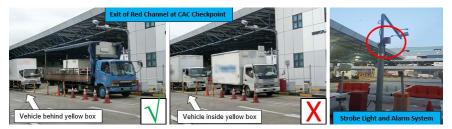
The event comprised of a ceremonial parade, musical performances, live demonstrations of joint operations between agencies such as Immigration and Checkpoints Authority, Singapore Civil Defence Force and CNB and exhibitions.

Public can still view the Home Team Show, published by Channel 5 on 6 May 2017, through toggle.





## **Advisory from Immigration & Checkpoints Authority**



#### Do not tailgate when exiting the Red Channel at CAC Checkpoint

There have been many incidents of cargo vehicles damaging the drop-arm barriers at the exit of the Red Channel at CAC Checkpoint. Our investigations revealed that the main cause of these accidents is attributed to vehicles tailgating the front vehicle exiting the Red Channel. As the drop-arm barrier system is meant for the exit of one vehicle at any one time, the tailgating vehicle may hit the drop-arm barrier when it returns to its default "down" position after the exit of the front vehicle.

To avoid such accidents, drivers should wait for their turn behind the yellow box and proceed forward only after the front vehicle has exited the Red Channel, and the drop-arm barrier returned to its default "down" position. We seek the cooperation of drivers to refrain from tailgating as any damage to the drop-arm barriers may result in the responsible party bearing the costs of replacement and also causing unnecessary delay to cargo clearance at CAC Checkpoint.

#### Audio alarm system at CAC Checkpoint exit barrier

On 27th April 2017, ICA installed and commissioned an exit barrier audio alarm system at CAC Checkpoint. A strobe light and alarm will be activated when the exit barrier is hit by any vehicle at the exit point. Please remind your drivers to stop and not move their vehicles when the alarm is activated. ICA officers will arrive at the exit barrier shortly to investigate the accident.

#### Government Events / News – WSHC & HSA

# **SAFE RACKING PRACTICES**

Replace damaged pallets













Keep loose items in proper containers





Report damaged racks and avoid using them





Store heavier items on lower tiers and on the ground





Shrink wrap and strap cargo to pallet





Visit <a href="www.wshc.sg/gallery">www.wshc.sg/gallery</a> for more information.

#### DETECTION OF IMPORTATION OF IMITATION TOBACCO PRODUCTS

On 19 April 2017 @ 1230hrs, ICA officers deployed at Changi Airfreight Centre detected a transhipment consignment bound for Batam, containing an estimated 12,000 sets of vaporisers and components which were falsely declared as air purifiers. These prohibited items were found amongst clothes and other articles. The forwarding agent who was aware that vaporisers are banned from importation into Singapore informed that the wrongful declaration was made by the exporters in China. The said items were subsequently seized and destroyed.

Vaporisers and its components are prohibited from importation into Singapore under Section 16 of the Tobacco (Control of Advertisements and Sale) Act (Chapter 309). This prohibition extends to consignments which are meant for re-export, passing through Singapore's Free Trade Zone (FTZ). The offence is punishable, on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 6 months or to both and, in the case of a second or subsequent conviction, to a fine not exceeding \$20,000 or to imprisonment for a term not exceeding 12 months or to both.

Forwarding agents are advised to educate their clients on the prohibition and companies may contact the Tobacco Regulation Branch of the Health Sciences Authority (HSA) at 6684 2036/2037 during office hours (Monday to Friday, 9:00am – 5:30pm) or email <a href="https://example.com/HSA">HSA</a> TRB@hsa.gov.sg should they have any information on such illegal activities or if they require any clarifications.

#### Government Events / News – CAAS

# Air Industry Transformation Map (ITM)

CAAS mid to long-term plans to transform city-state's aviation sector



# Automated plane boarding bridges

Singapore Technologies Engineering (ST Engineering) is set to develop automated passenger boarding bridges for airports within five to six years. The boarding bridges allow passengers to move from an airport terminal gate to an airplane without being exposed to weather elements.



## Education

CAAS is developing a new air transport degree programme at the undergraduate level and exploring options to expand the range of aviation programmes at the Institute of Technical Education to attract the right talent and build capacity for industry.



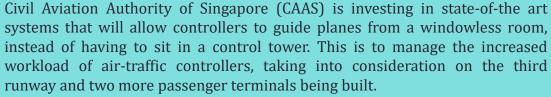
# **Employment**

8,000 new jobs will be created or redesigned to enhance productivity by about 40 percent over the next eight years



To collaborate with end-users and drone companies to test out innovative-use cases for drones.





Video and display technology has advanced to such a point that air-traffic controllers will be able to guide them safely without physically sighting the planes and it is through these advanced technology which will enable the air-traffic controllers to do their job better.

With Terminal 4 opening later this year and Terminal 5 expected to open towards the end of the next decade, Changi will eventually be managing a doubled handling capacity to about 135 million passengers annually. The remote system allows better integration and coordination among the air-traffic controllers – possibly from working in a single control room. This will improve the airport's overall efficiency and reduce delays for passengers. Changi will likely be the first major airport in the world to be equipped to do this.

#### **Statistics**

#### Current Pulse of the Air Freight

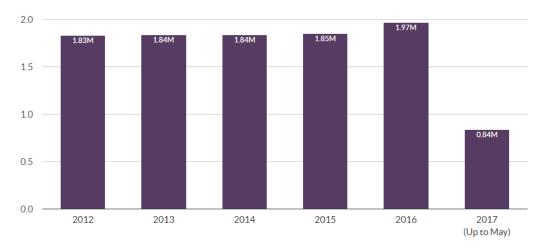
Industry

Item Description	2016 ( Jan - Mar) Total	2017 (Jan - Mar) Total	YTD Variance Amount	YTD Variance %	2016 Monthly Average (Jan- Mar)	2017 Monthly Average ( Jan- Mar)	2016 Monthly Average (Apr- Dec)	2016 Total
Export Air Volumes	208,098	221,941	13,843	0.0665	69,366	73,980	75,260	885,434
Import Air Volumes	257,040	272,241	15,201	0.0591	85,680	90,747	91,884	1,084,000

#### Current Pulse of the Ocean

**Freight Industry** 

Trengine minutes y				YTD	Manualeli Accessor	Monthly Average		
Item Description	Jan-Mar	Jan-Mar	YTD	Variance	2016	2017	Monthly Average	
	2016	2017	Variance	(%)	(Jan - Mar)	(Jan - Mar)	2016 (Apr-Dec)	2016
Total Cargo ('ooo Tonnes)								
(Thousand Tonnes)	142,132.30	152,483.20	10,350.90	0.07	47,377.43	50,827.73	50,129.38	593,296.70
Cargo (General) (Thousand								
Tonnes)	86,773.80	87,895.30	1,121.50	0.01	28,924.60	29,298.43	29,607.74	353,243.50
Cargo (Bulk) (Thousand Tonnes)	55,358.60	64,587.80	9,229.20	0.17	18,452.87	21,529.27	20,521.63	240,053.30
Cargo (Oil-In-Bulk) (Thousand								
Tonnes)	51,040.00	60,189.90	9,149.90	0.18	17,013.33	20,063.30	18,930.39	221,413.50
Cargo (General & Non-Oil In								
Bulk) (Thousand Tonnes)	91,092.40	92,293.20	1,200.80	0.01	30,364.13	30,764.40	31,199	371,883.40
Total Container Throughput ('ooo								
TEUs) (Thousand Twenty-foot								
Equivalent Units)	7,390.20	7,612.10	221.90	0.03	2,463.40	2,537.37	2,612.60	30,903.60
Bunker Sales ('ooo Tonnes)								
(Thousand Tonnes)	11,824.30	12,650.50	826.20	0.06	3,941.43	4,216.83	4,087.80	48,614.50



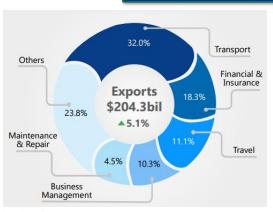
Source: CAG Website Years



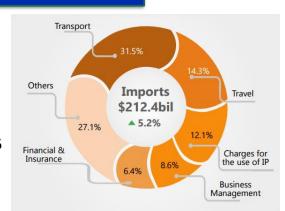
Source: Ministry of Trade and Industry Singapore

#### **Statistics**

# **Economical Perspective 2015**



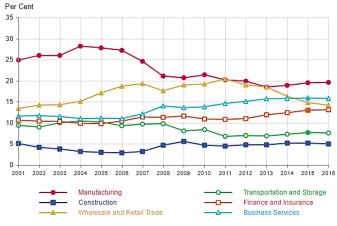
Trade in Services



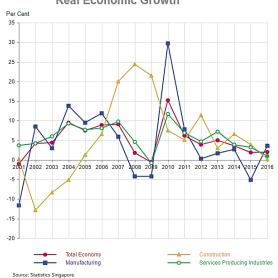
Source: Statistics Singapore

# Economical Perspective 2016

#### Share of GDP by Industry

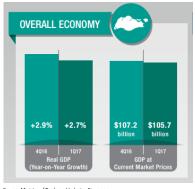


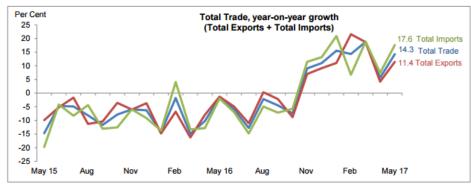
#### Real Economic Growth



Source: Statistics Singapore

# Economical Perspective 2017





Source: Ministry of Trade and Industry Singapore Source: IE Singapore – IE Media Release 16 June '17

#### Dangerous Goods Regulations Awareness Seminar 2017



On 21 April 2017, SAAA@Singapore Dangerous Goods Regulations Awareness Seminar saw executives, gathering at Singapore Aviation Academy, to hear from both CAAS and SAAA speakers, learn and gain a better understanding of the transportation and handling of Dangerous Goods (DG).

The purpose of this year's Dangerous Goods Regulations Awareness Seminar is to serve as a

constant reminder to relevant working professionals on the necessary vigilance in handling DG carefully to prevent disastrous results. There must be adequate training provided so as to enhance awareness on the respective parties' responsibilities, as well as the protocol required in the different situations. It can certainly help employees go a long way to be able to detect and identify potential hidden DG which were misleadingly presented as general cargo. A quick overview of the labelling and packaging requirements also provided better comprehension of the prior shipping requisite.

Overall, the Dangerous Goods Regulations Awareness Seminar was well received with over 90 executives attended.



#### **ACTS IT Platform Launch 2017**



The ACTS IT Platform Launch 2017 was held on 21 June 2017 at the Crowne Plaza Changi Airport Hotel.

#### Signing Ceremony

The signing ceremony was graced by guest-of-honour Deputy Director-General, CAAS, Mr Tay Tiang Guan. In attendance was Deputy Chairman, SAAA@Singapore, Mr Paul Teo. The signing on the ceremony plaque was to commemorate the official launch of the ACTS IT Platform (Air Cargo Terminal Shuttle) and the Professional Conversion Programme (PCP) for Airfreight Officer and Airfreight Executive.

#### Professional Conversion Programme (PCP) for Airfreight Officer and Airfreight Executive

Executive Director, SAAA@Singapore, Ms Pauline Tok shared with the audience on a 6-month sign up programme titled, "Professional Conversion Programme (PCP) Airfreight Officer and Airfreight Executive."

Workforce Singapore (WSG) and SAAA@Singapore are to commit to the Programme from 1 June 2017 to 31 May 2019.

The Programme aims at enabling Professional, Managers, Executives and Technicians ("PMETs") to switch careers by facilitating placements into hiring companies and putting them through industry-recognised training programmes to acquire the necessary skills for the new occupations.





#### **ACTS IT Platform Launch 2017**



Congratulations to the ACTS Prize Presentation Ceremony Recipients and Grand Lucky Draw recipients for the NS50 Flashpay cards!



#### Recognising True Inspiring Spirits of Changi Airfreight Centre (CAC) Community

Recognising the support, contributions and active participation of the member organizations towards SAAA ACTS Community project – which shows the true inspiring spirit of the community in achieving what's best to improve the Aviation Industry within CAC.

#### ACTS Prize Presentation Ceremony

The ACTS Prize Presentation Ceremony, which saw a total of 10 companies bagging the prize plaques, was graced by Mr Tay Tiang Guan. We would like to take this opportunity to congratulate the 10 companies as follows:

- 1) CTI Logistics Pte Ltd
- 2) AGI Freight Singapore Pte Ltd
- 3) Logwin Air + Ocean Singapore Pte Ltd
- 4) Nissin Transport (S) Pte Ltd
- 5) Air Market Logistics (S) Pte Ltd
- 6) S-Net Freight (S'pore) Pte Ltd
- 7) Planet Logistics Pte Ltd
- 8) EAM Global Logistics Pte Ltd
- 9) Alliance 21 Pte Ltd
- 10) Greenlane SC Pte Ltd

Overall, the event has been well received by the attendees.



NS50 Flashpay cards Grand ■ Lucky Draw

SAAA@Singapore had specially invited LTC Ang Ai Hua, MINDEF, to attend this occasion and we are honoured by her presence.

SAAA@Singapore is celebrating with the Nation on NS50 and hence, a Grand Lucky Draw served as a surprise to the lucky winners.

Congratulation to the 6 winners!













# SAAA Futsal Tournament 2017



On 21 May 2017, the Kovan Sports Centre became an arena for the SAAA Futsal Tournament. It was a fierce battle between the 36 teams to seize the spot to advance further into the next stages.

"Pressure! Pressure!"
"Follow him!"
"Come on, we can do this!"

Such were the shouts that characterized this year's SAAA Futsal Champion team: Team Aramex. It was certainly effective and has led the team to clinch the SAAA Champion Cup trophy!

Our heartiest congratulations to Team Aramex for the hard-fought battle to emerge as victors, as well as to all winners. A very big thank you to all who came to support this exciting event!

#### **SAAA Futsal 2017**





# SAAA Futsal 2017

































#### SAAA@Singapore Study Trips

# Study Trip to Germany and Netherlands

By SPRING Singapore

The logistics industry collaboration and innovation study trip organized by SPRING Singapore brought together 24 delegates from JTC Corporation, Singapore Logistics Association, Container Depot Association Singapore, SAAA@Singapore, Singapore Transport Association, Republic Polytechnic COI-SCM and SPRING Singapore.

The study group visited various logistics innovation clusters in Germany and Netherlands to identify areas and opportunities for industry collaboration. The week long study trip started on 22nd April 2017.

Mr Benjamin Ong, Mr Ken Chua, Ms Pauline Tok and Mr Ng Chin Beng represented SAAA@Singapore.







# Airport Systems Study Trip to London









On 15 May 2017, Mr Ken Chua, SAAA Council Member, went on an Airport Systems study Trip to London, together with Changi Airport Group (CAG).

The objective of the study trip was to gain insights on the operations, complexities, best practices and benefits of the different business models, cargo operations and security criteria. The trip had also exposed the group to the innovations and advanced technologies available.

They visited various sites such as the DHL Gatwick off-site Consolidation Centre (OCC), the IAG Ascentis Cargo Terminal Visit, the Tech City Connect Tour: "Smart Cities" and the Transport Systems Catapult (TSC) Visit.

All in all, the trip had been a good experience and a fruitful one!

#### HONG KONG: Your Super Connector to Belt and Road Business Opportunities







What is Belt and Road Initiative?

It refers to the land-based "Silk Road Economic Belt" and the seagoing "21st Century Maritime Silk Road" that cover more than 60 countries and regions from Asia to Europe via Southeast Asia, South Asia, Central Asia, West Asia and the Middle East, currently accounting for some 30% of global GDP and more than 35% of the world's merchandise trade. By 2050, the Belt and Road region aims to contribute 80% of global GDP growth, and advance three billion more people into the middle class.

#### Which Industry Sectors Will Benefit from the Belt and Road Initiative?

The Initiative offers global businesses - from multinationals to small- and medium-sized enterprises - unparalleled opportunities to tap into new markets along the Belt and Road and gain deeper access to markets in the Chinese mainland, ASEAN, the Middle East, and Central and Eastern Europe. For developing and emerging economies in these areas, infrastructural developments and trade activities will also accelerate. Business opportunities will unveil in various industries, for example but not limited to the banking and financial services, logistics and maritime services, professional services, infrastructural development, cross-border investments etc.

#### **How Can Hong Kong Help?**

To help investors, intermediaries and project owners worldwide to take advantage of Belt and Road opportunities, Hong Kong has a unique combination of advantages. Some of these include the proximity to the Chinese mainland, internationality, connectivity to Asia and beyond, quality and diversity of services, synergy, as well as the efficiency and flexibility.

#### **How Can Hong Kong Trade Development Council (HKTDC) Help?**

**Belt and Road Summit** – the 2nd edition will be held in Hong Kong on 11 September 2017 (Monday). The Summit attended by +2,400 renowned speakers and prestigious attendees will enable you to look for more business opportunities. Please seize the chance and register at http://www.beltandroadsummit.hk

Belt and Road Portal – one-stop resourceful portal at <a href="http://beltandroad.hktdc.com">http://beltandroad.hktdc.com</a>

**Enquiries:** Ms Megan Fung, Marketing Manager, HKTDC Limited Singapore Branch (Tel: +65 6730 9287 / Email: megan.ky.fung@hktdc.org)

#### SAAA@Singapore Industry Updates (Past Events)



# **Aviation Community Charity Golf 2017**

On 27 June 2017, the Civil Aviation Authority of Singapore (CAAS) organized an inaugural Aviation Community Charity Golf event and the aviation community has successfully raised more than \$280,000 for the Community Chest.

Second Minister for Transport Ng Chee Meng was guest of honour at the event which was held at the NatSTA's 80th Anniversary Dinnerional Service Resort & Country Club (Changi), and more than 30 companies and 120 guests participated in it.



It was a wonderful evening for a sumptuous meal and fun conversations as Singapore Transport Association celebrated their 80<sup>th</sup> Anniversary through a D & D night on 19<sup>th</sup> May 2017 at the Orchid Country Club.

The Guest of Honour for the event was Mr. S. Iswaran, Ministry of Trade & Industry.



# **Luxembourg National Day Celebration**

Mr Steven Lee, Chairman of SAAA@Singapore, attended the 2017 Luxembourg National Day Celebrations at the Tanglin Club on 23 June 2017.

This public holiday is always celebrated in Luxembourg on June 23. Annually, tens of thousands of Luxemburgers, foreign residents, cross-border workers and tourists gather in the towns and villages of Luxembourg to celebrate the anniversary of HRH the Grand Duke.





#### SAAA@Singapore Industry Updates (Past Events)

# 12<sup>th</sup> Annual Changi Airline Rewards

On the evening of 27 April 2017, Changi Airport Group (CAG) recognised its top airline at the Changi Airline Awards 2017, where a total of 25 awards were presented to airlines whose efforts over the past year contributed significantly to the growth and development of the Singapore air hub.

The annual awards event, into its 12th year, was graced by Mr Ng Chee Meng, Minister for Education (Schools) & Second Minister for Transport, at The St. Regis Singapore.

The partner of the year award was given to delivery firm DHL Express, which in October launched its fully automated South Asia Hub at the Changi Airfreight Centre.



The top 5 airlines by passenger carriage (based on passenger carriage in 2016) are Singapore Airline Group, Jetstar Group, Air Asia Group, Cathay Pacific Airways and Lion Group. The top 5 airlines by cargo carriage(based on cargo carriage in 2016) are Singapore Airline Group, Cathay Pacific Airways, FedExp Express, China Airlines and EVA Air.

#### Members Update

# **Bollore Logistics Singapore Automated Logistics Facility**

Bollore Logistics Singapore has announced plans for its first automation facility.

Supported by Singapore Economic Development Board (EDB), the automation facility will be built with an investment of S\$10 million between Bollore Logistics and the world's leading luxury products group LVMH. This will be part of a long-term partnership to significantly drive productivity and increase space efficiency.

Collectively designed by Bollore Logistics, LVMH and Dematic, the facility's combination of multishuttle system and picking technology is the first of its kind to be deployed in Singapore and the region.

The facility will allow for higher storage density to make efficient use of limited warehouse space in Singapore. This project sets as a flag ship and creates a model for Bollore Logistics globally as the future of warehousing in land-scare countries once it is slated to complete in January 2018.



Automated Logistics Facility: 20,000sq m high-tech automation facility featuring 12,000 tote multi-shuttle system from Dematic.

The ground staff is looking forward to this automation facility...staff skills need to be upgraded through training, they can use this chance to expand their skillset and integrate flexibility to increase productivity.

Mr Tan Kok Xiong, Supervisor, Bollore Logistics Singapore

#### Members Update

# SIA Cargo re-integrates with Singapore Airlines

Singapore Airlines (SIA) had announced that its wholly-owned subsidiary, SIA Cargo, is to be reintegrated as a division within SIA, after separating in 2001. This move is expected to improve efficiency through greater synergy with the wider SIA Group.

The re-integration is expected to be completed in the first half of 2018, when SIA Cargo will become the 'Cargo Division' of SIA. There will be no change to SIA Cargo's operations, and the Cargo Division will continue to manage the passenger aircraft space for SIA, SilkAir and Scoot. Majority of the 900 employees are expected to be retained in the new Cargo Division, while some will be transferred to other SIA divisions.



Re-integrating SIA Cargo as a Division within Singapore Airlines makes sense from a business standpoint. It will improve efficiency and offer greater flexibility for staff deployment by maximising synergies with the larger SIA business.

SIA CEO, Goh Choon Phong

# Official Opening of Hankyu Hanshin Express Singapore Logistics Centre



Artiste impression of Hankyu Hanshin Express Singapore Logistics Centre

It was a memorable day for Hankyu Hanshin Express with the official opening of their Singapore Logistics Centre on 22 June 2017. The event was graced by guest-of-honour Assistant Managing Director, EDB Singapore, Mr Kelvin Wong.

The warehouse represents an important milestone for the company, as well as for the region. It will enable Hankyu Hanshin Express to handle a greater number of customers across a wider range of services.



#### Members Update

# dnata Singapore

Wins Prestigious PAX International Readership Award

dnata Singapore's catering team has been voted 'Airline Caterer of the Year' 2017. by readers Asia, International, a leading publication for catering industry executives.

This coveted PAX International Readership Award, presented in Ham-



burg during the World Travel Catering Expo, is testament to its consistent quality, innovation and excellent service delivery. This is the fifth award for dnata Singapore in four years, having previously won Caterer of the Year, Jetstar (2014), Voted Best Caterer by both Air China and China Airlines (2015) and SWISS' Top Global Caterer (2016).

dnata Catering internationally spans 62 locations in 13 countries and employees over 9,000 staff and 500 chefs. Its areas of focus include inflight catering, inflight retail and on-ground F&B operations.



On 7 July 2017, dnata Singapore officially launched its new \$16.2million repair and maintenance facility, located beside the dnata Cargo Centre at Changi Airfreight Centre.

The 6,900 sq m facility, equipped with the new equipment and technology, handles an average of more than 9,000 repairs and maintenance activities annually. dnata Singapore's current fleet of more than 320 motorised and 1,200 non-motorised ground service equipment will be serviced at the new maintenance base.

The new facility will also accommodate the current volume of maintenance and repair work with space for future expansion, with a 66 per cent increase in work pit, a 53 per cent increase in repair bay and a 50 per cent increase in washing bay spaces. Apart from added capacity, the new facility also incorporates new technology that will increase the efficiency of staff working on repairing equipment to decrease downtime. This will raise the overall productivity, operational efficiency, and most importantly, enhances dnata Singapore's delivery of services.

#### Members Update

## **SATS new eCommerce AirHub**

**Boosting Productivity** 

SATS eCommerce AirHub is a new 6,000 sq metre automated facility in the Changi Airfreight Centre, which will integrate SATS' and Singapore Post's airmail consignment operations under one roof, improving operational efficiency and consignment-handling capabilities.

It is a prime example of SATS harnessing automation to create new skills-intensive and higher-value jobs. SATS is retraining its cargo equipment operators to take on the role of eHub Specialist at the eCommerce AirHub and that is an opportunity for the workers to upgrade skills and take on new roles.

SATS' new eCommerce AirHub will raise productivity, boost Changi Airport's status, as well as help create new and better job opportunities for Singaporeans.

Mr S Iswaran, Minister for Trade and Industry





# **SATS Coolport**

Receives EU Approval to provide meat Transshipment services between New Zealand and the EU

SATS Ltd. is the world's first ground handler to receive European Union (EU) approval as an authorized establishment for the provision of meat transshipment services between New Zealand and the EU. The approval is applicable to meat types such as lamb, beef, pork, poultry, wild and farmed game meat originating from New Zealand.

SATS Coolport's approval from the EU as an authorized establishment was strongly supported by International Enterprise (IE) Singapore and the Agri-Food and Veterinary (AVA).

The New Zealand-Singapore-EU trade route is a breakthrough of an opportunity which showcased SATS' expertise in perishable handling capabilities and the partnership with IE to enable new trade flows and business growth.



PHOTO: Guangdong Transport Bureau Delegates Visit to SATS Coolport in 2015.

#### **Upcoming Industry Events & Training Schedule**





Date	Industry Event
July 4	ASEAN e-Commerce Logistics & Delivery 2017
July 20 – 21	International Pharma Supply Chain Confab 2017
August 23 – 26	Global Logistics Summit (GLS)
September 6 – 8	Aviation Festival 2017
September 19 – 21	Air Cargo Handling 2017
September 21 – 22	China Supply Chain & Innovation Summit 2017
September 28 – 30	LogisWare 2017

\*Information are deemed accurate at time of print and may still subject to changes .

# **SAAA** Training Programs Schedule for 2017

Training	July	August	September
DG Regulations Initial Course	10 <sup>th</sup> – 14 <sup>th</sup>	14 <sup>th</sup> – 18 <sup>th</sup>	25 <sup>th</sup> - 29 <sup>th</sup>
DG Refresher Course	18 <sup>th</sup> – 19 <sup>th</sup>	$28^{th} - 29^{th}$	$4^{th}-5^{th}$
Customer Service/Sales Course		10 <sup>th</sup> - 11 <sup>th</sup>	
Air Law : Overview of Warsaw Convention & Protocols and Montreal Convention		8 <sup>th</sup>	
Airfreight Forwarders Basic Course		1 <sup>st</sup> – 3 <sup>rd</sup>	



# FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg

#### SAAA CARGO SERVICES PTE LTD

7 Airline Road, #04-05, Cargo Agents Building E, Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620 Fax: 65 6542 6820

#### SAAA Upcoming Events



1



Join us on 24-26 August 2017, more details to come!

2



Block this date: 19 September 2017, more details to come!

# 1-Day On-Site Dangerous Goods Awareness Course



#### By SAAA Cargo Services Pte Ltd

Good News! We are currently offering a one-day on-site Dangerous Goods Awareness Course with a minimum pax of 15 to get started. Other than on-site training, this course is also available at our training centre for individuals.

We have provided training for companies in these three sectors: Manufacturing, Aerospace and Technology.

As of 2015, we have taught over 600 students for Dangerous Goods Courses.



A certificate of attendance will be issued for this Dangerous Goods Awareness Course.

For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg

#### SAAA@Singapore Announcements

WIN a \$20 Fairprice Voucher\* by participating in Spot the Difference' Game!

Simply spot and circle in red the 10 Differences, scan this page and email it to by 18th August 2017. Please state your name, organization, contact and email address in your submission.

\*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 Fairprice Voucher.







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Congratulations to

Nurwati Bte Ahmad– SIA Cargo Pte Ltd Mei Siew Lim - Infocomm Media **Development Authority** our winners of the previous "Spot the Difference" game!

We encourage YOU to participate in the current "Spot the Difference" game above!

**ANSWERS** Did you get them right?





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